



Board of Physical Therapy Examiners

MISSION:

*To protect the health,
safety, and welfare of all
Marylanders through the
promotion and oversight
of the Physical Therapy
Practice Act.*

Maryland Board of Physical Therapy Examiners
4201 Patterson Avenue, Baltimore, Maryland 21215-2299

Complaints

Do you have a
concern about a
licensed
Physical Therapy
professional?





Who Can File a Complaint?

Anyone can file a complaint. A complaint is any concern you may have about a licensed physical therapist and/or physical therapist assistant.

Complaints can be filed by, but not limited to, patients, patient's relatives, the public, health care professionals and any personnel working with the physical therapy professional.

If your complaint involves a licensed physical therapy professional, this information is of interest to the Maryland Board of Physical Therapy Examiners.

By State law the Board of Physical Therapy Examiners shall investigate any alleged violation of the Maryland Physical Therapy Practice Act.

"Physical therapists shall discourage misconduct by physical therapists, physical therapist assistants, and other health care professionals and, when appropriate, report illegal or unethical acts, including verbal, physical, emotional, or sexual harassment, to an appropriate authority with jurisdiction over the conduct."

-APTA Code of Ethics
Principal#4E

When Should I File a Complaint?

File a complaint as soon as you have a reasonable cause to believe that a physical therapy professional is unable to practice safely, has engaged in unprofessional conduct, and/or has violated the law of the Maryland Physical Therapy Practice Act.

When in doubt, call our office to speak to an investigator at (410) 764-4718.

What Happens Should I File?

- The Maryland Board of Physical Therapy Examiners has the authority and responsibility to discipline its licensees.
- Violations of the Maryland Physical Therapy Practice Act are required by law to be investigated.
- Complaints that are not related to Physical Therapy will be referred to the appropriate entity, whenever possible.

What Information Should I Provide?

- Complete the complaint form found at our website.
- Describe in detail the exact nature of your complaint.
- Provide contact information so the investigator may confirm the facts.

Contact Us

Maryland Board of Physical Therapy Examiners

4201 Patterson Avenue, Baltimore, Maryland 21215-2299

Phone: (410) 764-4718

Email: mdh.bphte@maryland.gov

Website:

www.health.maryland.gov/bphte