



Board of Physical Therapy Examiners

MISSION:

*To protect the health,
safety, and welfare of all
Marylanders through the
promotion and oversight
of the Physical Therapy
Practice Act.*

Maryland Board of Physical Therapy Examiners
4201 Patterson Avenue, Baltimore, Maryland 21215-2299

Your Responsibility to Report

Take action to ensure physical therapists and physical therapist assistants meet and exceed the Physical Therapy standards of practice to protect the health, safety, and welfare of all Marylanders.





It is Your Responsibility

The Board is charged with investigating and acting upon complaints against licensed physical therapists and physical therapist assistants.

If your complaint involves a physical therapy professional, this information is of interest to the Board and we strongly encourage you to file a complaint.

By State law the Board shall investigate an alleged violation of the Maryland Physical Therapy Practice Act.

The Board conducts a review of the complaint and based on criteria, a decision will be made.

“Physical therapists shall discourage misconduct by physical therapists, physical therapist assistants, and other health care professionals and, when appropriate, report illegal or unethical acts, including verbal, physical, emotional, or sexual harassment, to an appropriate authority with jurisdiction over the conduct.”

-APTA Code of Ethics
Principal#4E

When Should I File a Complaint?

It is your responsibility as a member of the public to file a complaint as soon as you have a reasonable cause to believe that a professional is unable to practice safely, has engaged in unprofessional conduct, and/or has violated the law of the Maryland Physical Therapy Practice Act.

When in doubt, call our office to speak to an investigator at (410) 764-4718.

What You Need to Know

- The Maryland Board of Physical Therapy Examiners has the authority and responsibility to discipline its licensees.
- A licensee is responsible for knowing the laws and regulations.
- Violations of the Maryland Physical Therapy Practice Act are required by law to be investigated.

What You Need to Do

- Complete and send the complaint form which is found at www.health.maryland.gov/bphte.
- Describe in detail the exact nature of your complaint.
- Sign, date, and provide your contact information so the Board may confirm the facts.

Contact Us

Maryland Board of Physical Therapy Examiners

4201 Patterson Avenue, Baltimore, Maryland 21215-2299

Phone: (410) 764-4718

Email: mdh.bphte@maryland.gov

Website:

www.health.maryland.gov/bphte