

DDA PROVIDER APPLICATION

BACKGROUND INFORMATION

A.	Application is for (select one):				
	O Individual Applicant (Sole Applicant registered with SDAT proposing to render waiver services and Applicant has no employees)				
	O Agency (An entity registered with SDAT with 1 or more employees, excluding the owner)				
В.	Application is for (check all that apply):				
	☐ An initial (new) provider				
	☐ A renewal (current provider renewing a license or DDA approval to render current services)				
	☐ A current provider seeking approval to render a service(s) which has not already been approved				
	☐ A current provider seeking to serve participants in another waiver				
	☐ Other – please explain:				
C.	Services will be provided in the (check all that apply):				
	□ Community Pathways Waiver (CPW)				
	☐ Community Supports Waiver (CSW)				
	☐ Family Supports Waiver (FSW)				
	CPW Services are proposed for: O Children (Aged 21 and under) O Adults O Both children and adults CSW Services are proposed for: O Children (Aged 21 and under) O Adults O Both children and adults FSW will serve participants attending school and children of all ages Applicant's Name or Name of Agency (See Attachment 1)				
F.	Applicant or Agency Address				
G.	Phone Number H. Email Address				
I.	Do you have a National Provider Identifier? O Yes O No If yes, provide number:				
J.	Do you have a DDA Medicaid Provider Identifier? O Yes O No If yes, provide number: (See Attachment 3)				

K.	Do	Do you have a Business Tax ID Number? \cup Yes \cup No If yes, prov	ide number:
	(Se	(See Attachment 4)	
L.	Н	How is your Agency organized? O For profit O Non-profit	
M.		Is your Agency incorporated? O Yes O No <i>If yes</i> , please attach a carticles of Organization for your Agency (See Attachment 5).	opy of the Articles of Incorporation or
N.	Is	Is your Agency registered as a Minority Owned Business (MBE)? • Yes	s O No
O.	Is	Is your Agency registered as a Disadvantaged Business Enterprise (DBE)?	O Yes O No
Р.	Pr	Primary Contact Information	
	1.	1. Director/CEO	
		Name and Position	
		Address	
		Phone Number Fax Num	ber
		Email Address	
	2.	2. Billing Contact/CFO	
		Name and Position	
		Address	
		Phone Number Fax Num	ber
		Email Address	
	3.	3. Board of Directors Chairperson/President	
		Name and Position	
		Address	
		Phone Number Fax Num	ber
		Email Address	

II. PROPOSED AND CURRENT SERVICES

Note: Effective 1/1/2018, providers may <u>only</u> be approved to render <u>new supports and services</u> in DDA's waivers in locations/sites which meet the Community Settings Rule. In order to provide licensed services to participants in DDA's Community Pathways Waiver, a provider operating a site which does not comply with the federal Community Settings Rule must have a transition plan approved by DDA. Site visits will continue to occur to provider operated sites as part of DDA's approval process. New licensed sites and all sites providing services to Community and Family Supports Waiver participants must be in compliance with the federal Community Settings Rule.

A. Check the Services/Supports for which DDA approval is sought.

1. Certified (Non-Licensed) Services (Certified services are provided in the community but not in provider operated sites)			
 Behavioral Supports Behavioral Assessment Behavioral Plan Behavioral Consultation Brief Support Implementation Services 	☐ Career Exploration Services ☐ Large Group ☐ Small Group	☐ Community Development Services	
 □ Employment Services □ Co-Worker Employment Services □ Discovery □ Follow-Along Supports □ Job Development □ Ongoing Job Supports □ Self-Employment Development Supports 	 □ Family Supports Provider □ Family and Peer Mentoring Supports □ Family Caregiver Training and Empowerment Services □ Participant Education, Training and Advocacy Supports 	☐ Organized Health Care Delivery System Services ☐ Assistive Technology and Services ☐ Environmental Assessment ☐ Environmental Modifications ☐ Live-in Caregiver Supports ☐ Respite 15 Minutes (Hourly) ☐ Respite Daily *CLGH SITES ONLY ☐ Respite Comp	
☐ Housing Supports	☐ Nursing Support Services	 ☐ Respite Camp ☐ Transition Services ☐ Transportation Services ☐ Vehicle Modification Services 	
☐ Personal Supports	☐ Remote Support Services		
 □ Respite Care □ Respite Care Services □ Respite Care Services – Camp 	☐ Shared Living	☐ Targeted Case Management (Coordination of Community Services)	
	☐ Supported Living		

2. Licensed Services (Licensed services are provided in sites operated by providers and licensed by OHCQ)				
 □ Adult Residential Services • Community Living – Group Home and Respite Daily • Community Living – Group Home Trial Experience 	 □ Adult Residential Services - Enhanced Supports Community Living – Enhanced Supports Community Living – Enhanced Supports Trial Experience 	 □ Children Residential Services • Community Living – Group Home and Respite Daily 		
☐ Career Exploration Service ☐ Large Group ☐ Small Group	□ Career Exploration Services CSR Compliance is required for Community Supports and Family Supports Waiver participants' sites and all new provider sites	□ Day Habilitation Services CSR Compliance is required for Community Supports and Family Supports Waiver participants' sites and all new provider sites.		
Other Existing Services (to be phased out) Supported Employment Employment Discovery & Customization				
B. Do you have an application pendin Yes No If yes, please indication	ng approval to provide services/suppor ate proposed licensed, OHCDS, and/or DI			
C. Please list the licensed, OHCDS, an are currently providing to DDA was	nd DDA-certified services you have ali aiver participants:	ready been authorized to provide and/or		

Central Maryland	<u>Eas</u>	stern Shore	Maryland		
☐ Anne Arundel County		Caroline Count	ty 🗆 Talbot	County	
☐ Baltimore City		Cecil County	☐ Queen	Anne's County	
☐ Baltimore County		Dorchester Cou	unty 🗆 Wicom	nico County	
☐ Harford County		Kent County	☐ Worce	ster County	
☐ Howard County		Somerset Coun	nty		
Southern Maryland	We	estern Mary	<u>land</u>		
☐ Calvert County		Allegany Coun	ity		
☐ Charles County		Carroll County			
☐ Montgomery County	□F	Frederick Cour	nty		
☐ Prince George's County		Garrett County			
☐ St. Mary's County		Washington Co	unty		
submit resumes for Chief Executive Of demonstrate education and/or experience. A. Applicant's Education, Relevant	ce requireme	ents are met.	•	s overseeing waive	er services which
A. Applicant's Education, Relevant Do you have a high school diploma?	Work/Life l	ents are met.	•	O Yes O No	er services which
lemonstrate education and/or experience	Work/Life l	ents are met. Experiences a	and Training	○ Yes ○ No	
A. Applicant's Education, Relevant Do you have a high school diploma? Name of High School or GED program Address	Work/Life l	ents are met. Experiences a	and Training	○ Yes ○ No	_ to
A. Applicant's Education, Relevant Do you have a high school diploma? Name of High School or GED program Address Name of College or University	Work/Life l	ents are met. Experiences a	and Training	O Yes O No Dates Attended	_to
A. Applicant's Education, Relevant Do you have a high school diploma? Name of High School or GED program	Work/Life l	Experiences a O No?	or GED?	O Yes O No Dates Attended	

Name of College or University				Dates Attended
Address				to
Major		# of Credits	Degree earned O Yes	Type of Degree
			O No	(Submit copy as Attachment 6)
B. Relevant Work and/or Life Experi	iences and	Skills		
Please list all relevant work and life exposure you may attach additional pages and/or yor part time, based on the number of year eligibility criteria.	our resum	e to this applic	cation. DDA will	consider whether experience was full
Dates to	Years	Months	0	Full-time O Part-time
Company Name and Address				
Supervisor's Name and Job Title				
Phone Number	Em	nail Address		
Duties				
Datesto	Years	Months	0	Full-time O Part-time
Company Name and Address				
Supervisor's Name and Job Title				

Phone Number	Email Address
Duties	
C. Relevant Licenses, Certi	ifications and Specialized Trainings
specific information which sh	tion date(s), and grantor. Submit this information and submit copies as Attachment 7. Also so nould be provided in the Instructions for Completing DDA Provider and Re-Enrollment val DDA as a Qualified Supports/Services Provider ("QSP"), page 3.
ADDITIONAL INDIVI	IDUAL OR AGENCY APPLICANT INFORMATION
If no, please indicate your	of the Agency? t applicable (Agency is incorporated) If yes, provide a copy of your social security card. Trole and provide the full legal names, dates of birth, addresses, telephone numbers, email writy numbers for each direct or indirect owner. Label information requested as Attachment 8.
supervisors' ability to do	e (3) professional letters of reference attesting to your ability and your manager(s) and eliver the service/support in which approval is sought? the applicable If yes, please submit each professional reference as Attachment 9. Existing DDA this requirement.
O Yes O No O Not	taled, accredited or certified? tapplicable If yes, provide the name of accrediting body, license or certification number, state accreditation, or certification, and service(s) that is accredited, and submit as Attachment 10.
O Yes O No If yes, p	ave general commercial liability insurance? please specify the vendor, policy number, and coverage dates, or a price quote for Applicants. and copies of coverage or quotes and label as Attachment 11.

	the last five (5) years to provide services with any other state of Maryland or out-of-state agency? Yes No If yes, please specify approved/licensed services, population served, and submit a copy of license(s). Also submit current and prior licensing reports issued within 10 years from any in-state or out-of-state entity, including deficiency reports and compliance records and label as Attachment 13.
	Note: During evaluation of your application, DDA may request that you provide for review OHCQ deficiency reports regarding DDA licensed services which were funded during the last 10 years.
G	Have you or the Agency been awarded any contracts and/or funding to provide licensed or non-licensed services/supports in the last five (5) years to any state of Maryland or out-of-state agency? Yes No If yes, please specify the nature, amount of services, population served and term dates, if applicable. If you or the Agency has provided services in Maryland and another state, but no longer do so, please explain why you no longer provide those services.
н.	Aside from the governing body required by COMAR 10.22.02/08, do you have any additional boards appointed to make decisions related to your Agency's operations? O Yes O No Individual Applicants should skip this question. If yes, please explain.
I.	Do all locations in which new supports/services are proposed to be provided meet the federal Community Settings Rule (CSR)? O Yes O No O Not applicable If you are a current provider with existing sites which do not meet the CSR, please check no and indicate if you have a transition plan approved by the DDA and date of approval. Please attach your approval letter to this application as Attachment 19. If you checked not applicable because you do not currently have any licensed sites or a proposed community location to render a certified service, please specify how you will ensure your eventual sites or community location will meet the federal CSR?

F. Are you or the Agency currently approved or licensed, or have you or the Agency been approved or licensed in

J.	Provide your Agency mission statement and describe how you will support individuals with developmental disabilities to live a life as diverse and enriching as others living in their communities. Existing DDA agencies can skip this question. Add additional pages if needed. If you are applying as an individual behavior supports or an individual nursing professional, please describe what should be considered when supporting participants with challenging behaviors, co-occurring illnesses, and significant health needs.
K.	Describe how you or the Agency will ensure that individuals will have input regarding the services/supports that you provide. Please skip this question if you are an Agency Applicant and completed the Agency Questionnaire and Information Form.
L.	Are you or is your Agency in good standing with the IRS and/or the Maryland State Department of Assessments and Taxation? Yes No If no, please explain. If application is for renewal of DDA Approval or License to render current services and supports, attach completed IRS Form 990 for the previous year if business is a non-profit, or a completed Form 1120 if business is a for-profit. Label all information as Attachment 14. Information will be kept confidential and may be disclosed only in accordance with the provisions of the Maryland Public Information Act, General Prov. Art., Title 4, MD Ann. Code.
M.	Do you or your Agency have any outstanding debts to or disallowances from DDA, or other state and/or federal agencies? O Yes O No If yes, please explain.

	disciplined in a manner which has resulted in sanctions, a reprimand, suspension, and/or expulsion from providing DDA-funded services or from participating in a state, federal, or local program or contract (i.e., Medicaid and/or Medicare), or private program? O Yes O No If yes, please explain.
О.	Have you, your Agency, CEO, Executive Director, owner(s), manager(s) and/or supervisor(s) ever been affiliated with any program providing health care that has been placed on the Medicaid exclusion list? O Yes O No If yes, please explain.
P.	Have you, your Agency, CEO, Executive Director, owner(s), manager(s) and/or supervisor(s) ever been convicted of a criminal offense, including any program under Title 18, 19 or 20 of the Social Security Act? O Yes No If yes, please explain providing detailed information about the conviction including but not limited to: date, state, county, court, nature, and type of offense or violation, and penalty imposed.
	Are the required CJIS background or criminal history checks for the Applicant or Agency CEO, Executive Director, manager(s) and/or supervisor(s), behavioral supports professional(s), and owner(s) included in this application? O Yes O No Please attach the required CJIS background or criminal history checks as Attachment 15. If you propose to serve children, do you or your Agency CEO, Executive Director, manager(s) and/or supervisor(s), and owner(s) of your Agency who will have direct access to children have child protective
S.	clearance(s)? Yes No Not applicable Please attach Child Protective Clearance(s), if applicable, and label Attachment 16. If no, please explain. Did any person(s), paid or unpaid, assist you with the completion of this application?
	○ Yes ○ No

N. Have you, your Agency, CEO, Executive Director, owner(s), manager(s) and/or supervisor(s) ever been

V. DISCLAIMER

I hereby affirm under the penalties of perjury that the information given by me in this application is true and complete to the best of my knowledge and belief. I understand that to falsify information is grounds for disapproval of my application and for discharge as a provider should DDA be made aware of information contrary to which has been provided in this application. I authorize DDA to request and receive information from any person, organization or company listed on this application regarding my previous employment, education and qualifications to provide services and support under DDA's Family Support and/or Community Supports Waivers.		
Privacy Notice – The information in your application is not routinely shared with other governmental agencies. However, by accepting this notice of privacy, I understand that the Maryland Department of Health's Medicaid Program, auditors, inspectors and other government officials may review it.		
Applicant's Signature	Date	
Applicant's Title		

VI. REQUIRED INFORMATION ATTACHMENTS FOR ALL PARTICIPANTS:

- **A.** Previous trade name and documentation for "doing business as," if applicable, labeled as Attachment 1;
- **B.** Verification of the National Provider Identifier in the form of a document generated by the National Plan and Provider (NPPES), if applicable, labeled as Attachment 2;
- C. Letter or document verifying DDA Medicaid Provider Number, if assigned, labeled as Attachment 3;
- **D.** Letter from IRS verifying Business Tax ID number labeled as Attachment 4;
- **E.** A copy of the Articles of Incorporation, if applicable, labeled as Attachment 5;
- **F.** Copies of college degree(s) and resume(s) for all <u>initial Applicants</u> labeled as <u>Attachment 6</u> (This attachment is not required for renewal Applicants);
- **G.** Copies verifying relevant licenses, certifications and trainings for all initial Applicants. Renewal Applicants should provide updated licenses, certifications and evidence of training. Documents should be labeled as Attachment 7;
- **H.** A copy of initial Applicant's social security card and owner(s) social security numbers and information labeled as Attachment 8;
- I. Three letters of professional references, if an initial Applicant, labeled as Attachment 9;
- J. Agency Credentials, Accreditations, or Certifications, if applicable, labeled as Attachment 10;
- **K.** Copy of General Commercial Liability Insurance Coverage, or price quote for initial Applicants, labeled as Attachment 11;
- L. Copy of Automobile Coverage pages labeled as Attachment 12;
- **M.** Other State or Agency license(s) and prior licensing reports issued within the previous 10 years from any in-state or out-of-state regulatory office, including deficiency reports and compliance records (excluding OHCQ deficiency reports for DDA licensed services) labeled as Attachment 13;
- N. Completed IRS Form 990 if non-profit, or Form 1120 if for-profit, for the previous year of business labeled as Attachment 14;
- O. Required CJIS criminal background checks and for agencies, a current Table of Organization which identifies CEOs, Executive Directors, Managerial and Supervisory staff names and the waiver services this staff oversee. Please label these documents as Attachment 15. Note: See page 3 of the Instructions for completing and submitting required background checks for the DDA Provider Application;
- P. Child Protective Clearance(s), if applicable, labeled as Attachment 16;
- Q. Conditions of Participation form; and
- R. Application Checklist.



STOP HERE IF YOU ARE AN INDIVIDUAL APPLICANT

VII. AGENCY QUESTIONARE AND INFORMATION FORM

This form should be completed in its entirety for initial Agency applications and Agencies seeking to renew DDA Certification and/or licensure. Current providers should indicate how information has changed since the previous application and provide current dates as applicable.

A.	CC	applying for a license, has your Agency developed policies and procedures which meet requirements in DMAR 10.22.02.10?
		Yes \bigcirc No \bigcirc Not applicable If DDA approves your application, policies and procedures must be submitted to the ICQ within 30 days of the date of approval of the application.
В.	0	you have worker's compensation insurance coverage? Yes O No Submit copy of document verifying your worker's insurance compensation vendor, coverage and term
		tes and label as Attachment 17.
C.	\circ	you have unemployment insurance coverage? Yes O No Submit copy of document verifying your unemployment insurance coverage vendor, coverage and term tes and label as Attachment 18.
D.	\circ	you have a policy which includes Governing Members' qualifications, role, frequency of meetings, minutes, et Yes O No O Not applicable Licensed providers must complete the Governing Body Board of Directors' form d meet requirements in COMAR 10.22.08.
E.	All hav an rec ren dat	ogram Service Plan initial Agency Applicants (including those proposing to render non-licensed, DDA-certified services only) must be a Program Service Plan. The Program Service Plan must reflect current and include all waiver services in which applicant is seeking initial or renewal approval. The Program Service Plan must specify if more than one person will be services under the residential (group home) and/or supported living services' provision. Applicants seeking to new their licenses or DDA Certification to render services must submit Program Service Plans with signatures and less which reflect approval and annual review from their Governing Body Members, the CEO or an administrator (as policable), respectively. Submit the Program Service Plan and label as Attachment 19.
	() lea	there a Program Service Plan included in this application? Yes O No Please note, the Program Service Plan (PSP) must be reviewed by the governing body and updated at st every 3 years. To makes a change to an approved PSP, a revised PSP must be submitted for the Administration's proval before the implementation of the changes.
	Ple	ease check if the Program Service Plan includes the following required components:
	1.	Rationale, including a discussion of the applicant's mission, values, and philosophy for the provision of services. O Yes O No
	2.	Scope, including a discussion of how each specific service is to be provided. O Yes O No
	3.	Staffing, including a description of the staff or care providers necessary to provide each particular service as described. O Yes O No
	4.	Training, including a description of any additional training required by staff other than required per COMAR 10.22.02.11 (staffing requirements). O Yes O No

etc.?

5.	exp	ting and location, including a description of where the services are to be provided and the number of individuals sected to be served. Yes O No
All hav sub Go	init	Assurance Plan ial Agency Applicants (including those proposing to render non-licensed, DDA-certified services only) must Quality Assurance Plan. Applicants seeking to renew their licenses or DDA Certification to render services must a Quality Assurance Plan with signatures and dates which reflect approval and annual review from their ing Body Members, the CEO or an administrator (as applicable), respectively. Renewal Applicants must also their Annual QAP Data Approval letter from DDA. Submit the Quality Assurance Plan and label as Attachment
		e a Quality Assurance Plan included in this application? O No
Ple	ase	check if the Quality Assurance Plan includes the following required components.
1.	par	thods for ensuring that participants' preferences and choices are honored, and there are personal contacts with ticipants. Yes O No
2.	con	scribes how the Agency will support participants with developmental disabilities to participate in integrated naminity activities. Licensed providers can indicate yes if a policy was previously submitted and approved by OHCQ dressing this. Yes O No
3.		son-centered plans for participants with measurable outcomes. Yes O No
4.	add rest	civities involving collection and evaluation of data, analyzing trends, and appropriate interventions (which dress incident reporting, evaluating and meeting behavior supports and/or health needs of participants, and use of crictive interventions). Yes O No
5.		als and proactive strategies for accomplishing goals for delivery of quality services and supports. Yes O No
6.	Me	thods which ensure the following:
	a.	All employees providing direct services with participants with developmental disabilities have required criminal background checks. O Yes O No
	b.	Current and prospective employees convicted of crimes posing a risk to participants with developmental disabilities do not provide direct services and/or are not assigned duties which require them to work alone with individuals. O Yes No
	c.	Current and prospective employees will meet statutory and regulatory requirements in the DDA policy of reportable incidents and investigations, rights of individuals afforded in annotated code of Maryland, Health-General, 7-1002 and required training in COMAR 10.22.02. O Yes O No

F.

	7.	you	will obtain this expertise. Please skip this question and check "not applicable" if you are a renewal Applicant. Not applicable			
G.	Pro	opos	sed Budgets			
	If a DDA license and/or certification is granted to your Agency, payment for services and supports may not be received for up to 180 days from the date of service initiation. You will incur operating expenses during this period. Initial Applicants must submit the Agency's proposed budget for the first year of services and a projected budget for the next year. Agencies renewing a DDA-certification or license must submit their current budget and fiscal verification forms. All Applicants must also ensure submission of tax documents indicated in <i>Attachment 14</i> .					
	1.		e there current and/or proposed budgets included in this application as required? O Yes O No bmit budgets and fiscal verification forms as Attachment 21.			
	2.	Ple	ease check if budgets include the following required components:			
		a.	Costs incurred from specified positions and employee salaries, taxes, equipment, insurance, space, transportation/travel, training, supplies, etc. O Yes O No			
		b.	Sources and amounts of start-up funds for initial Applicants. Information provided must include verification of income in the form of a current letter (within 30 days of submission of application) from an accredited bank or other financial institution documenting a line of credit, business loan, or availability of funds in the owner's name. O Yes O No O Not applicable (current provider)			
		c.	All sources of income, and details for any fundraising activities. O Yes O No			
Н.	Ple	ease	explain how the Agency will ensure sound fiscal operations?			
I.			he Agency have any outstanding debts to or disallowances from DDA, other state and/or federal agencies? O No If yes, please explain.			

J. Organized Health Care Delivery System

Agencies designated as Organized Health Care Delivery System (OHCDS) may subcontract with Medicaid and Non Medicaid providers to allow individuals to receive services approved in their Person Centered Plan in the manner which best suits their needs and results in the more complete fulfillment of their plans. To qualify as an OHCDS, an Applicant must:

- 1. Provide at least one Medicaid service such as:
 - a. Support services designated by the department
 - b. Day Services
 - c. Employment Services
 - d. Residential Services
 - e. Any other services designated by the department;
- 2. Be an enrolled Medicaid provider and render at least one Medicaid Service directly; and
- **3.** Meet other requirements in COMAR 10.22.20

Are you applying to be designated as an organized health care delivery system?

○ Yes ○ No *If yes*, please complete the Organized Health Care Delivery System Application form and submit it with your application labeled as *Attachment 22*.

VIII. ADDITIONAL ATTACHMENTS FOR AGENCIES

- A. Completed Agency Questionnaire and Information Form;
- **B.** Copy of document verifying your worker's insurance compensation vendor, coverage and term dates labeled as Attachment 17;
- C. Copy of document verifying your unemployment insurance vendor, coverage and term dates and labeled as Attachment 18;
- **D.** DDA Program Service Plan for all service(s) applied for, or a current DDA PSP approval letter labeled as Attachment 19;
- **E.** DDA Quality Assurance Plan/Information or current DDA QA approval letter, and transition plan approval letter for current provider existing licensed sites, if applicable, and label each document as Attachment 20;
- **F.** Budgets and fiscal verification forms labeled as Attachment 21;
- G. Organized Health Care Delivery System Application form, if applicable, labeled as Attachment 22.

IX. LICENSED PROVIDER INITIAL AND RENEWAL APPLICANTS – ADDITIONAL FORMS REQUIRED AND REVIEWED BY OHCQ

- **A.** Governing Body Board of Directors Form;
- **B.** Staff Training Form COMAR 10.22.02;
- C. Staff Training Form Office of Children, if applicable;
- **D.** Staff Criminal History Form;
- **E.** Policies and Procedures Form;
- F. List of Licensed Site Locations Form (if applicable; renewals only); and
- **G.** Addendum Application for Current License Form (to add a new site), if applicable.

X. DISCLAIMER FOR AGENCY APPLICANTS

Applicant's signature attests that all information in the Agency Questionnaire and Information Form are accurate and the required attachments are included with this application.					
Applicant's Signature	Date				
Applicant's Title					

XI. POLICIES REQUIRED FOR CHILDREN'S RESIDENTIAL SERVICES (COMAR 14.31.06)

- **A.** Copies of the Program Administrator's required degrees, licenses, resume, and letter of appointment by the Board (COMAR 14.31.06.06(A)(2))
- **B.** Description of facility, including diagram (COMAR 14.31.06.07)
- C. Menu plan and Nutritional Consultant's report (COMAR 14.31.06.10.B.(2) & (9) (b))
- **D.** Letters of support/documentation of need
- **E.** Program service plan which addresses:
 - 1. Philosophy of provision of services
 - 2. Capacity of facility
 - 3. Sex and age range of participants
 - 4. Admission criteria
 - **5.** Client rights and grievance procedures
 - 6. Individual service plans
 - 7. Treatment Modalities
 - 8. Family Involvement
 - 9. Daily routines
 - 10. Life needs
 - 11. Religious activities

- 12. Allowances/money
- 13. Clothing/personal belongings
- 14. Personal hygiene standards
- 15. Sleep
- 16. Life skills
- 17. Training
- **18.** Somatic health care
- 19. Child abuse and neglect
- 20. Discipline
- **21.** Absent without leave (AWOL)
- 22. Discharge
- **F.** Written policies and procedures as per COMAR reference noted in parenthesis, including:
 - 1. Organization and administration (14.31.05.04)
 - **2.** Governance (14.31.06.04)
 - **3.** Personnel administration (14.31.06.05)
 - **4.** Employee duties and qualifications (14.31.06.06)
 - 5. Emergency and General Safety, (14.31.06.08)
 - **6.** General program requirements (14.31.06.09)
 - 7. Basic life needs (14.31.06.10)
 - **8.** Children's rights (14.31.06.11)
 - **9.** Children's services (14.31.06.12)

- **10.** Health care (14.31.06.13)
- **11.** Child abuse and neglect (14.31.06.14)
- **12.** Behavioral Interventions, Strategies, and Supports (14.31.06.15)
- **13.** Absence without leave (14.31.06.16)
- **14.** Admission, individual service plan, behavior plan, and discharge (14.31.06.17)
- **15.** Reports and records (14.31.06.18) and
- **16.** Additional as required for licensure of specialized programs (14.31.07)

- **G.** Physical plant inspection, including:
 - 1. Report of Public Health Authority COMAR 14.31.06.07(A)(4)(a)
 - 2. Report of Public Fire Authority COMAR 14.31.06.07(A)(4)(a)