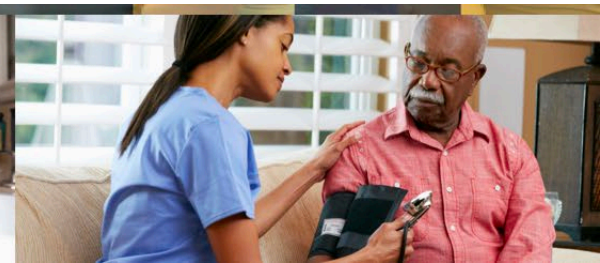
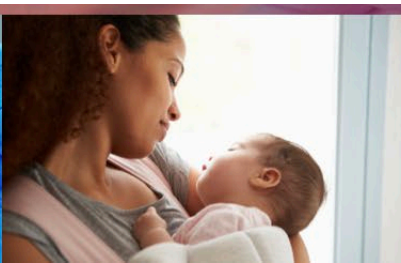




Behavioral Health System of Care Integration and Optimization Workgroup

October 5, 2021



Updates

- Workgroup has been rebranded as the *System of Care Optimization and Integration Workgroup*
- New MCO members replacing Dr. Scott and Dr. Kirk
 - Dr. Marketa Wills, Chief Medical Office, Johns Hopkins Healthcare
 - Dr. Jocelyn El-Sayed, Medical Director, Maryland Physicians Care

Recap of Workgroup Goals and Prior Work

Charge/Goal

- Formed in 2019 in response to a request from the Chairs of the Senate Finance and Health and Government Operations Committees
 - To review how Maryland should provide, administer, and finance Medicaid behavioral health services
- Workgroup-Established Goal: To better serve Medicaid participants by developing a System of Care that addresses the needs of individuals by aligning the roles of Medicaid/the Behavioral Health Administration, the managed care organizations (MCOs), the administrative service organization (ASO), and local systems management
- Current Focus: Brainstorm projects considering ongoing ASO transition

Progress

- Convened Workgroup and corollary discussion group meetings summer 2019 – early winter 2020
 - Paused during pandemic
- Prior meetings established:
 - A set of design principles
 - Began working on an operational framework to implement the principles
- Prior meeting materials/documents may be found here: <https://mmcp.health.maryland.gov/Pages/BH-System-of-Care.aspx>
- Met in February and April 2021 to begin renewing discussions

Project Ideas

Staff Process

- Met with Steering Committee
- Revisited previous project idea submissions and formal letters submitted by:
 - Maryland Hospital Association
 - Maryland Medicaid MCO Association
 - Maryland Behavioral Health Coalition
- Identified key themes across the stakeholder groups

Work Plan

- Today – Review key themes/potential projects identified by staff
- Continued/more in-depth discussion of specific projects during November 2 and December 10 meetings
- Rank order projects for staff/Steering Committee to review

Key Themes

- Value-Based Payment, Measure-Based Care, Quality Measurement, and Provider Management
- Case Management, Care Coordination, and Clearly Defining Roles within the System
- Integration of Care
- Data Sharing

Value-Based Payment, Measure-Based Care, Quality Measurement, and Provider Management

- Project In Progress: BHA Total Quality Management process and provider survey
 - Will focus on performance improvement of all behavioral health services funded in Maryland
 - Survey will collect metrics local jurisdictions are using to assure the quality of programs and services
 - Requesting completion by October 13, 2021
 - https://marylanddohmh.qualtrics.com/jfe/form/SV_cBE_MBICWeedUHaK
- Potential New Project:
 - Revisit provider network/quality standards, beginning with documenting minimum/shared practices within the MCOs

Case Management, Care Coordination, and Clearly Defining Roles within the System

- Project in Progress: Provider manual updates, developing systems flowchart, and documenting the roles/responsibilities of local systems management
- Potential New Project: Develop a formal structure for addressing high utilizers/high needs individuals

Integration of Care

- Potential new projects:
 - Identify barriers to billing for co-occurring disorders
 - Review SBIRT take-up by MCOs and supports needed
 - Review results of upcoming Collaborative Care evaluation

Data Sharing

- Update on data sharing with the MCOs
- Potential new project – CRISP enhancements, such as hospitalization alerts

Discussion

American Rescue Plan Funds

American Rescue Plan Funds

- Provision for a temporary 10% federal medical assistance percentage (FMAP) increase for home- and community-based services (HCBS)
 - Includes behavioral health HCBS
- Spending plan submitted to CMS in July
 - Received partial approval
- Included plans for using 75% of the funds on provider rate increases
- Remaining 25% must be reinvested into the program
 - Workgroup discussion on how to use these funds
 - BHA will be initiating a stakeholder engagement process
 - Comments/suggestions on use of reinvestment funds may also be sent to Connie Martin connie.martin2@maryland.gov or Marion Katsereles marion.katsereles@maryland.gov

Public Comment

Next Steps

- Discussion groups will remain on hold
- Next meeting dates (virtual):
 - November 2, 11-12
 - December 10, 2:30-4