



SKYGEN USA Quick Contact Reference

Provider Web Portal: Online, All the Time

www.provider.MDhealthysmiles.com

Provider Services

844-275-8753

Email: providerservices@skygenusa.com

Provider Web Portal

855-434-9239

Email: providerportal@skygenusa.com

Electronic Funds Transfer

Fax: 262-721-0722

Email: providerservices@skygenusa.com

Grievance and Appeals

844-275-8753

Fraud & Abuse Hotline

844-809-9449

To contact one of our Maryland Field representatives to arrange an onsite visit, please reach out to Junita Thompson or Latia Mitchner based on the specific county you practice is in:

Junita Thompson

junita.thompson@skygenusa.com

Alexandria, VA

Anne Arundel, MD (Laurel only)

Calvert, MD

Caroline, MD

Charles, MD

District of Columbia

Dorchester, MD

Fairfax, VA

Howard, MD (Fulton and Laurel only)

Kent, MD

Montgomery, MD

Prince George's, MD

Prince William, VA

Saint Mary's, MD

Talbot, MD

Wicomico, MD

Worcester, MD

Latia Mitchner

latia.mitchner@skygenusa.com

Allegany, MD

Anne Arundel, MD (except Laurel)

Baltimore, MD

Baltimore City, MD

Bedford, PA

Bucks, PA

Cambria, PA

Carroll, MD

Cecil, MD

Chester, PA

Frederick, MD

Garrett, MD

Harford, MD

Howard, MD (except Fulton and Laurel)

Monongalia, WV

New Castle, DE

Queen Anne's, MD

Somerset, MD

Washington, MD