



# Hospital Presumptive (Temporary) Eligibility Process

Maryland Medicaid Advisory Committee

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# Agenda for today

- What is HPE?
- Brief HPE implementation timeline
- HPE eligibility criteria
- HPE application overview
- HPE tips/reminders for Navigators
- Contacts, feedback, and Q & A



# **WHAT IS HOSPITAL PRESUMPTIVE ELIGIBILITY (HPE)?**



## Why does Maryland now have a Hospital Presumptive Eligibility (HPE) Process?

- The Affordable Care Act (ACA) allows participating hospitals to determine eligibility for Medical Assistance (MA) for MAGI populations.
- Hospitals are not *required* to participate as an HPE eligibility determination site.
  - Hospitals have the option to participate in HPE.
  - The State must allow any qualified and interested hospital to participate.



# Why Hospital Presumptive Eligibility (HPE)?

- HPE enables:
  - Timely access to necessary health care services
  - Immediate temporary medical coverage while full eligibility is being determined
  - A pathway to longer-term Medicaid coverage
  - A coverage determination based on minimal eligibility information



## Why Hospital Presumptive Eligibility (HPE)?

- Federal rules require that state Medicaid programs reimburse hospitals and other providers for services provided during the temporary HPE period even if the individual is ultimately determined ineligible for Medicaid/CHIP.
- NOTE: To be reimbursed, the services must be covered by Maryland Medicaid.



## What does HPE cover?

- While eligibility is temporary, individuals eligible for HPE receive full MA benefits during this temporary period.
- HPE enrollees are not placed in an MCO during the temporary period.
- Hospitals should file a complete MA application simultaneously whenever possible, especially for pregnant women.



## When does the HPE span begin?

- HPE period begins with, and includes, the day on which the hospital makes the HPE determination and submits the application to eMedicaid.
- **EXAMPLE:** An individual applies and is approved for HPE on September 24<sup>th</sup>.
- **EXAMPLE:** An individual applies on October 9<sup>th</sup> but the application pends for MA review. If approved by DHMH on October 13<sup>th</sup>, applicant is eligible effective October 9<sup>th</sup>.





## When does HPE span end?

- Hospital Presumptive Eligibility period ends
  - The day on which the state makes the eligibility determination for full Medicaid; or
  - The last day of the month following the month in which the hospital makes the HPE determination, if the individual does not file a full application by that time.
  - **EXAMPLE:** If an individual is approved for HPE on September 7<sup>th</sup>, they are eligible through October 31<sup>st</sup>. If an individual applies on October 29<sup>th</sup>, they are eligible through November 30<sup>th</sup>.



## How often may someone have HPE coverage?

- Only one HPE period is allowed every 12-months.
- Pregnant women are allowed one period of HPE coverage per pregnancy.
- This is calculated from the last day of the most recent prior period of HPE.
  - **EXAMPLE:** HPE August 27 – September 30, 2014 would not be eligible again until October 1, 2015.



# HPE IMPLEMENTATION TIMELINE



## HPE Implementation in Maryland

- ACA required implementation on January 1, 2014
- Intended to build HPE into the Maryland Health Connection
- Shifted gears in Spring 2014 to develop in-house eMedicaid solution
- Former Deputy Secretary Milligan communicated to hospitals an expected go-live of October 2014



## HPE Implementation in Maryland

- Internal testing since mid-August
- Testing with several hospitals last two weeks of September
- Pending the outcome and time necessary to address issues, we anticipate HPE to begin in October
- Phase I hospitals will go live in early/mid October
- Phase II hospitals will go live in late October/early November



# ELIGIBILITY CRITERIA



## What eligibility groups are included?

- Hospital Presumptive Eligibility uses the following income guidelines.
  - Parents and Caretaker Relatives (through 133% FPL)
  - Pregnant Women ( through 259% FPL)
  - Medicaid Children (through 317% FPL)
  - CHIP Children
  - Newly Eligible Adults (through 133% FPL)
  - Individuals (to age 26) formerly in Foster Care in Maryland (no FPL limit)



## Other eligibility criteria

- Maryland resident
- U.S. citizen or legal immigrant
- Social Security Number (preferred, not required)
- All information is self-attested
- There is no requirement that the applicant be admitted or be seeking hospital services at the time of an HPE determination.





## New HPE Coverage Groups

- **C13 M**
  - MAGI groups (excluding pregnant women)
- **C13 P**
  - Pregnant women



# eMedicaid PORTAL



## Why eMedicaid?

- Familiar to hospitals
  - 1184 newborn process
  - Eligibility Verification System (EVS)
  - Claims look-up
- Real-time connection with MMIS
  - Checks for active Medical Assistance
  - Automatically loads new cases into MMIS
- Searchable by hospital, HPE worker, application status



## HPE Workflow

- Hospital HPE worker gathers basic eligibility information from the applicant
- HPE worker submits the information through the eMedicaid portal
- eMedicaid immediately links to MMIS to provide determination
- HPE worker gives the applicant the approval or denial letter
- Hospital assists applicant with completing a full MA application prior to leaving the hospital.



## presumptive eligibility

# Application For Hospital Presumptive(Temporary) Eligibility For Medical Assistance

### PART I- INFORMATION REQUIRED FOR DETERMINATION (ITEMS LABELED WITH '\*' ARE REQUIRED)

*First Name:	<input type="text"/>	Middle Initial:	<input type="text"/>	*Last Name:	<input type="text"/>	Suffix:	<input type="text"/>
*Family Size:	<input type="text"/>	*Household Gross Monthly Income:	<input type="text"/>	*Maryland Resident?:	<input type="text" value="v"/>		
*Date of Birth:	<input type="text"/>	*Sex:	<input type="text" value="Select gender v"/>	*U.S. Citizen, U.S. National or Qualified Non-Citizen?:	<input type="text" value="v"/>		

**If readily available, also tell us the following:**

Are you pregnant?	<input type="text" value="v"/>	*If yes, what is your due date?	<input type="text"/>
Other Insurance Coverage?	<input type="text" value="v"/>	In Foster Care at age 18?	<input type="text" value="v"/>
		Already have Medicaid?	<input type="text" value="v"/>
		Already have Medicare?	<input type="text" value="v"/>

### PART II - PRESUMPTIVE DETERMINATION: Hospitals representative must make the determination based on the REQUIRED information in Part I only and give the applicant an approval or denial notice.

\*Select the eligibility group:

### PART III - INFORMATION NECESSARY TO ENTER THIS APPLICATION

#### Contact Information

*Home Address	<input type="text"/>		
*City	<input type="text"/>	*State	<input type="text" value="-- Select State -- v"/>
		*Zip Code	<input type="text"/>
		*County	<input type="text" value="--Select County-- v"/>

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*Mailing Address(if Different)	<input type="text"/>		
*City	<input type="text"/>	*State	<input type="text" value="-- Select State -- v"/>
		*Zip Code	<input type="text"/>
		*County	<input type="text" value="--Select County-- v"/>

#### \*Telephone:

Home	<input type="text"/>	Work	<input type="text"/>	Cell	<input type="text"/>
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E-Mail address:

**Social Security Number:**

#### HOSPITAL INFORMATION

Complete Name of Hospital:	PENINSULA REGIONAL MED CT
Hospital Address:	PENINSULA REGIONAL MED CT 100 E CARROLL ST SALISBURY, MD 218010000



## HPE Approval Notice

- eMedicaid will automatically generate an approval letter for hospitals to print
- Notice of Approval will serve as proof of coverage during this temporary coverage period
- No cards issued
- Informs applicant of importance of completing a full MA application before the HPE period ends



# HOSPITAL PRESUMPTIVE ELIGIBILITY NOTICE OF APPROVAL

Patient name: [REDACTED]
Medical Assistance ID #: [REDACTED]

**YOUR TEMPORARY HEALTH COVERAGE PERIOD BEGINS: XXXXXXXXX**  
**YOUR TEMPORARY HEALTH COVERAGE PERIOD ENDS: XXXXXXXXX**

### WHY YOU ARE RECEIVING THIS NOTICE

You qualify for Hospital Presumptive Eligibility (HPE) through the Maryland Medical Assistance (MA) Program. HPE provides temporary health coverage. HPE offers full access to all benefits under Maryland Medicaid Fee-for-Service *for a limited time only*. **Present this notice as *proof of coverage* during this temporary coverage period.**

### HOSPITAL PRESUMPTIVE ELIGIBILITY IS NOT A FINAL DETERMINATION FROM THE MEDICAID AGENCY

To determine your eligibility beyond **END DATE**, you must take action.

- For consideration to receive full MA coverage beyond the end date above, you must complete the MA application.
- The hospital can help you complete the full MA application. You can apply any time online at <https://marylandsail.org> or by visiting a local connector entity, health department or department of social services. You can also apply by calling Maryland Health Connection Consumer Support Center at 1-855-642-8572 (TTY 1-855-642-8573).
- If we do not receive your full MA application by [REDACTED], you will have a gap in coverage.
- Completing the full MA application does not extend this temporary coverage, but may qualify you for full coverage.
- If you submit a full MA application before [REDACTED] and you are not found eligible, your temporary coverage will end on **XXXX**.

Issued by: <b>HOSPITAL NAME</b>
Authorized HPE Representative: <b>XXXXXX</b>
HPE Representative Email: <b>XXXXX</b>

**Notice to providers:** Please use the Medical Assistance Eligibility Verification System (EVS) to check the MA ID number above prior to delivering services. Health care providers with questions may email [dhmh.HPE@maryland.gov](mailto:dhmh.HPE@maryland.gov).



## HPE Denial Notice

- eMedicaid will automatically generate a denial letter with denial reason
- Denial reasons include:
  - Already have active MA (will include current MA #)
  - Medicare
  - Previous HPE period in last 12 months
- Notifies applicant that HPE determinations are final. There are no HPE appeal rights.
- Give applicant full MA application, as well as information on completing full application.





Hospital Presumptive Eligibility Program

**HOSPITAL PRESUMPTIVE ELIGIBILITY NOTICE OF DENIAL**

Patient name:
Date: XXXXX

**WHY YOU ARE RECEIVING THIS NOTICE**

The hospital has determined that you do NOT qualify for temporary health coverage through the Maryland Medical Assistance (MA) Program. The reason for denial is XXXXXXXX

There are no appeal rights for Hospital Presumptive Eligibility (HPE). HPE decisions are final decisions made by hospitals.

**HOSPITAL PRESUMPTIVE ELIGIBILITY IS NOT A FINAL DETERMINATION FROM THE MEDICAID AGENCY**

If you think you should qualify for MA coverage, please complete a full MA application. The hospital will provide you with a full MA application. The hospital can assist you with the application or provide you with information on completing the full application.

You can apply at any time online at <https://marylandsail.org> or by visiting a local connector entity, health department or department of social services. You can also apply by calling Maryland Health Connection Consumer Support Center at 1-855-642-8572 (TTY 1-855-642-8573).

Issued by: Hospital Name
Authorized HPE Representative: XXXXXXXX
HPE Representative Email: XXXXXX



# NEXT STEPS FOR HOSPITALS



## How can hospitals participate?

- “Qualified hospitals” must participate with Maryland Medicaid
- Submit HPE Agreement
- Attend DHMH webinar training
- HPE workers must pass HPE knowledge test
  - Must be direct employees of hospital
  - No third party contractors can submit via eMedicaid
- Maintain high quality and assist with complete MA applications



# HPE KEY TAKEAWAYS



## HPE Key Takeaways

- HPE is temporary and all HPE enrollees should file a full MA application
- HPE spans will rarely start on the first day of the month
- Hospitals are available to assist HPE applicants with a full MA application
- HPE enrollees are not enrolled in MCOs during the HPE period
- HPE letters serve as proof of insurance
- All covered MA services are available during HPE, not limited to hospital services



## HPE Key Takeaways

- HPE enrollees can obtain a copy of their HPE approval or denial letter at any time by contacting the hospital that conducted the determination
- Hospitals should only input an HPE application if the applicant meets the criteria for eligibility
  - eMedicaid serves to catch errors (e.g., active MA)



# CONTACTS AND INFORMATION



## Contacts and information

- HPE email:

[dhmh.HPE@maryland.gov](mailto:dhmh.HPE@maryland.gov)

- HPE website:

[dhmh.maryland.gov/hpe](http://dhmh.maryland.gov/hpe)





**QUESTIONS?**