- Effective **March 1 – 21st** , 837 electronic claims submitted without a NPI on Pay-To provider loop will suspend with a **970-exception** for two weeks.   The "970" and other NPI related exceptions will appear on the paper remittance advice beginning March 8, 2008.

- Claims suspended for a 970-exception that are submitted March 1st – 7th will be released for March 22nd payment.

- Claims suspended for 970-exception that are submitted March 8th – 14th will be released for March 29th payment.

- Claims suspended for 970-exception that are submitted March 15th – 21st will be released for April 5th payment.

  CLAIMS SUSPENDED FOR A 970-EXCEPTION ONLY FROM MARCH 1-21st DO NOT NEED TO BE RESUBMITTED.

- Effective **March 21, 2008 3:00pm** 837 electronic claims submitted without an NPI on Pay-To provider loop will **DENY** with a 970-exception

- Ongoing efforts will continue for outreach to providers to get them to send accurate NPI's that will crosswalk to a Medicaid provider legacy ID on our provider file. Validation of NPI/Legacy will be performed for all provider identifiers to ensure accuracy of NPI/Legacy crosswalk.

- Atypical providers that have not obtained an NPI, should report their Medicaid legacy provider number prefixed with a "5" in the NPI Pay-to Provider loop for all 837 electronic claim submissions.

- Effective **May 23, 2008** a valid NPI is **required** on all provider identifiers.

NPI/Legacy crosswalk validation:
For 837 electronic claims, providers will begin to see other NPI related EOB codes on paper remittance advices. These EOB codes will appear as **WARNINGS** until May 23, 2008.

EOB	Description
971	NPI NUMBER INVALID FOR PAY TO PROVIDER
972	NPI MATCHES TO MULTIPLE MEDICAID PAY TO PROVIDER NUMBERS
973	COMBINATION NPI/LEGACY MISMATCH FOR PAY TO PROVIDER
974	NPI NUMBER MISSING FOR RENDERING, REFERRING OR FACILITY PROVIDER
975	NPI NUMBER INVALID FOR RENDERING, REFERRING OR FACILITY PROVIDER

837 electronic claims **must** include **NPI and Medicaid legacy numbers** for billing, pay-to, and rendering provider identifiers. Providers should continue to submit the referring, attending, and operating physician NPI and Medicaid Legacy provider number where applicable.