



# LTSSMaryland Monthly Spotlight

October 9, 2021

Welcome to the latest newsletter! Your guide to new functionalities, upcoming upgrades, and bug fixes.

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## System-Wide Updates

### LTSSMaryland Terms of Use Agreement

*Program: All programs*

Beginning November 2021, all users will be directed to review the Department's Terms of Use agreement upon login. Users will be required to read and accept the agreement prior to being allowed access to the system. Once accepted, this will not be required at each log-in. This agreement is required for security and administrative purposes, and will not result in any changes to your LTSSMaryland system access.

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## Other Updates

### Select minor enhancements and bug fixes in LTSSMaryland

- Corrected an issue preventing a Developmental Disabilities Administration (DDA) participant's Coordinator of Community Services (CCS) Monitoring and Follow Up form from auto-generating as expected.
- Corrected an issue preventing assignment of the correct user roles when users transfer to new agency locations.
- Corrected an error that prevented users from printing the DDA Individual Record.
- Removed system generated Risks from CCS Monitoring and Follow up forms that were inappropriately added.
- Corrected an issue where the list of categories in Rare and Expensive Case Management (REM) Assessment Progress Notes were not appearing in alphabetical order.
- Corrected an issue preventing diagrams in Section N of the Adult Day Care Assessment and Planning System (ADCAPS) assessment from showing in print view.
- Corrected an issue causing an error to appear when Supports Planners submitted the Intervention and Action Plan section of the Reportable Event form.
- Corrected an error that appeared when attempting to mass print Wave Registry Letters.
- Corrected an issue causing some POS to display incorrect rounding for service rates.
- Corrected an issue causing clients to sometimes display multiple times within the LHD Assessor 'My Assessment & POC' and 'All Requested Assessments & POC' my lists.
- Corrected an issue that prevented Disease Diagnoses & Medications from copying into Sections I and M of new Nurse Monitoring Participant Assessments.
- Corrected an issue that prevented Supports Planning Agency (SPA) users from completing edits in the Client Profile – Demographics section.
- Corrected an issue causing some My Lists to incorrectly populate with an agency location's assigned clients.

## October Maintenance Window

Friday, October 8th 9:00 pm  
to  
Saturday, October 9th 6:30  
am (9.5 hours)

LTSSMaryland updates will be available after this maintenance window

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## Future Release News!

**Next major release:**

**November, 2021**

LTSSMaryland terms of use agreement

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### Any questions?

Please contact your MDH program liaison.

### **Select minor enhancements and bug fixes in *Provider Portal***

- Improved performance of the DDA Services Rendered Report.
- Corrected an issue where the 'Cost to Care' output column was blank in the Remittance Advice Report and Provider Portal Claims Report for DDA participants.
- Corrected an issue where 'State Payment Eligible' was being displayed incorrectly for DDA participants.
- Corrected an issue causing the calculations for the 'Provider has Exceeded the Maximum Authorizations for the month', exception to account for voided DDA services. This correction will recalculate any previously recorded services and remove any inappropriately assigned exceptions.
- Corrected an issue where the weekly Plan of Service (POS) hours in the Service Rendered Report Advanced were not matching the approved POS in the participant's profile.
- Corrected an issue where some adjusted services were incorrectly triggering the POS billing cap.
- Corrected an issue causing the POS cap to be incorrectly set to 0 units.
- Improved performance of the Authorized Clients Report
- Corrected an issue causing a '0' value to appear as a One Time Passcode (OTP) device serial number for participants with no OTP device assigned.
- Corrected an issue preventing users from printing the POS.
- Corrected an issue preventing SPA and CCS users from viewing Emergency Back-up service plan information in Provider Portal.
- Corrected an issue that prevented PCP service end dates and resulting unit authorization adjustments from appearing in Provider Portal

### **LTSS*Maryland*'s Mission**

*"To provide an online solution to coordinating Medicaid Home and Community-Based Services across programs."*