

# 2019 Maryland Patient Navigation Network Needs Assessment and Evaluation

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# Maryland Patient Navigation Network

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## GOAL

To bring together individuals from public and private organizations that work in navigating patients through cancer care, in order to provide opportunities for networking, sharing resources, and training.

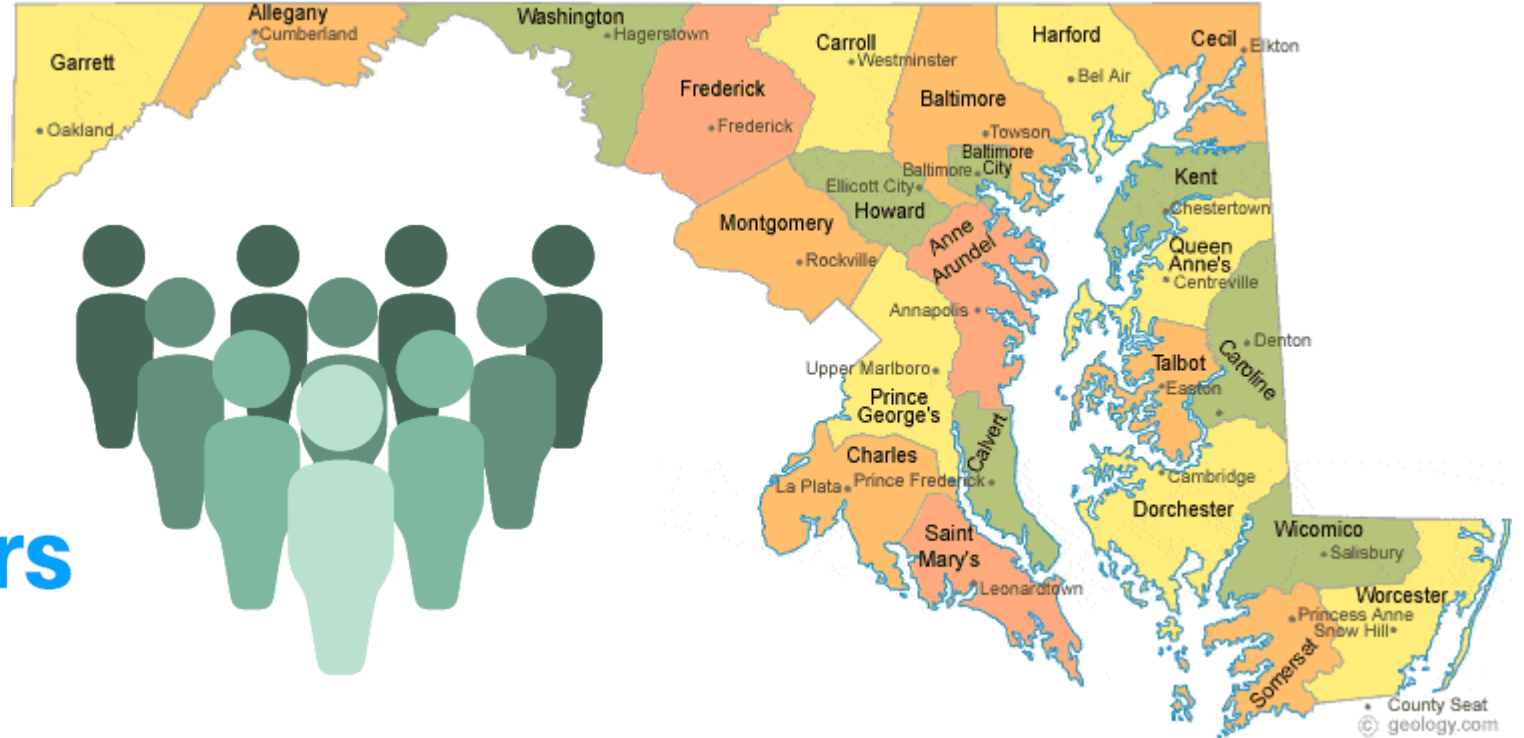
# Why Do Needs Assessment and Evaluation?

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- A guide to set priorities for future actions
- Determine the needs of members
- Continual improvement

# Maryland Patient Navigation Network

**283**  
**Members**



# Maryland Patient Navigation Network

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Health Educator  
Nurse Navigator  
Program Assistant  
Community Health Worker  
Manager Coordinator  
Translator  
Nurse  
Lay Patient Navigator  
Social Worker  
Patient Advocate  
Case Manager  
Community Navigator

# PNN Needs Assessment and Evaluation

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**March 12, 2019**

**283 PNN Members**



**233 Deliverable  
Email Addresses**



**March 26, 2019**

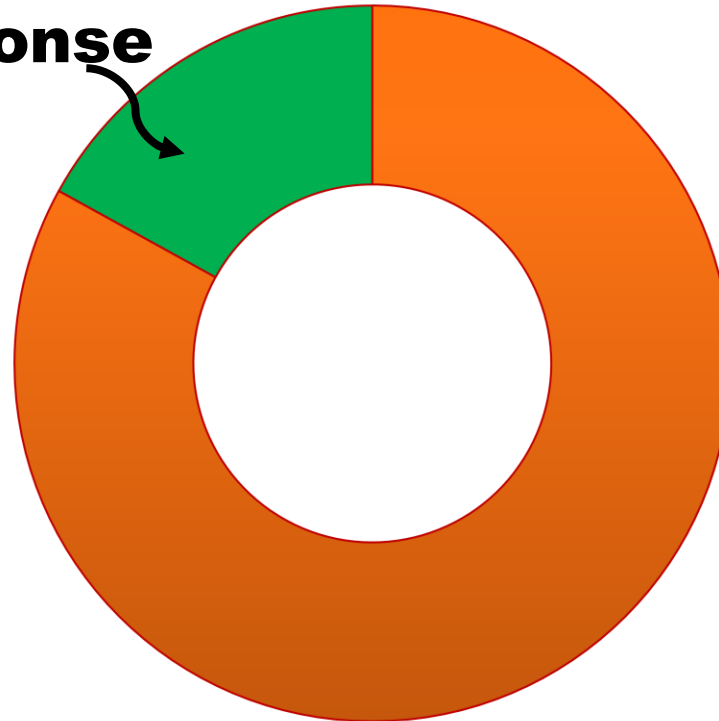
**39 Member Responded**

# PNN Needs Assessment and Evaluation

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**17%**

**Response  
Rate**



# **PNN Needs Assessment and Evaluation**

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## **Key Findings**

### **The top three reasons why members joined the PNN**

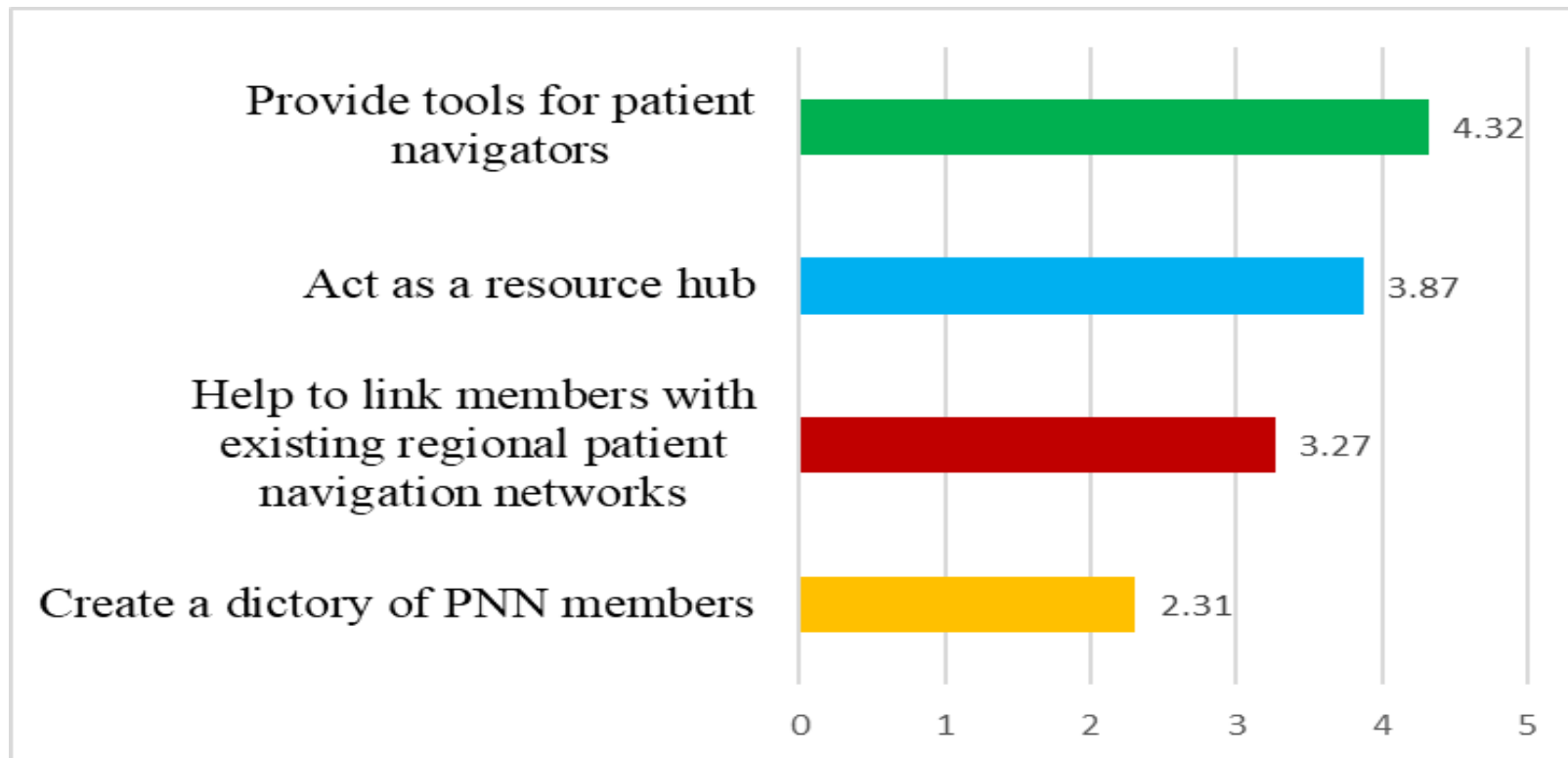
- Collaborate with other professionals/agencies/organizations (82%)
- Network and build professional relationships (74%)
- Boost knowledge of patient navigation (79%)



# PNN Needs Assessment and Evaluation

## Key Findings

### Activities or Projects that Members Want the PNN to Initiate



# **PNN Needs Assessment and Evaluation**

## **Key Findings**

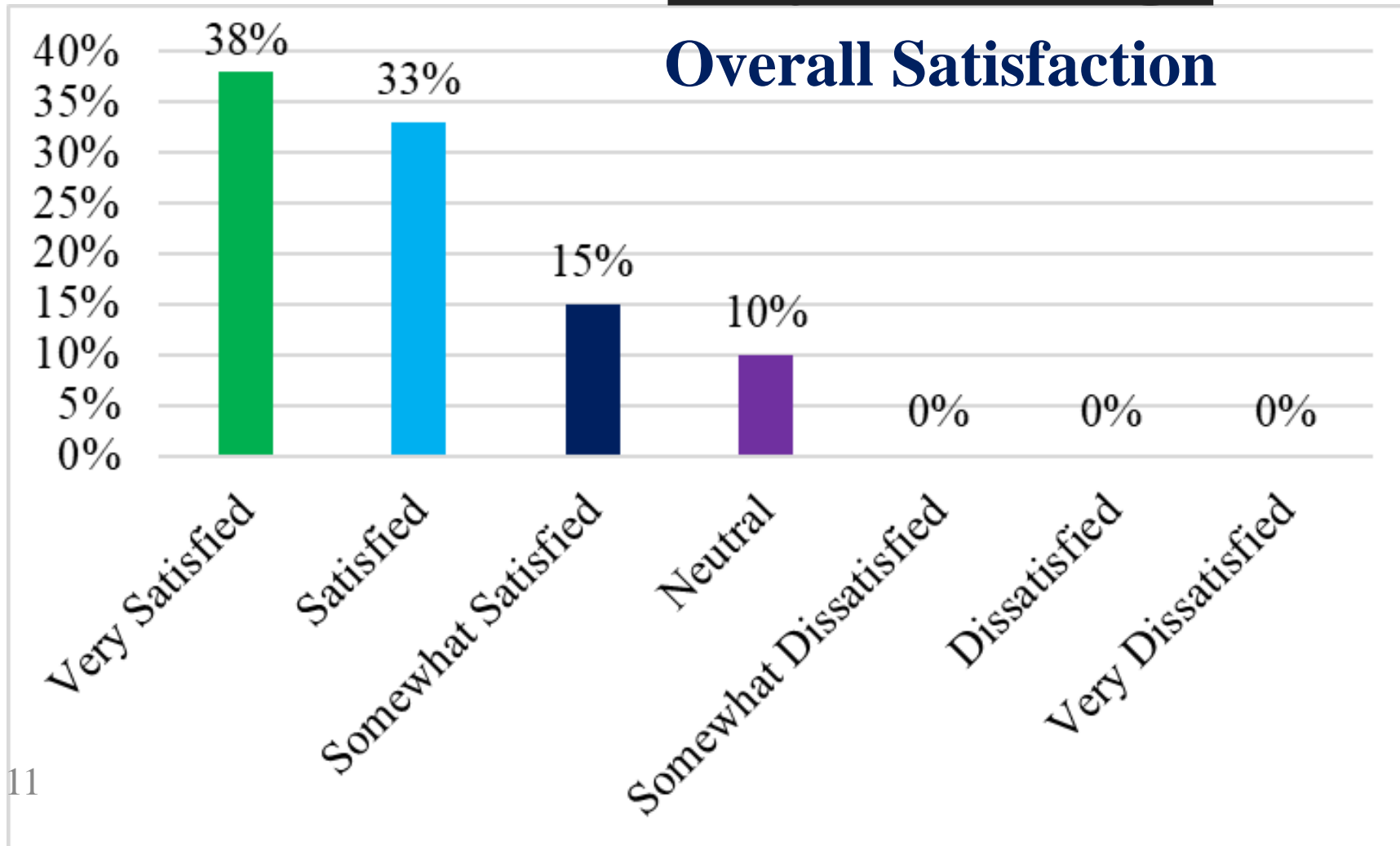
**The top five topics that members would like to learn about through the PNN are:**

- Understanding Pap test results and recommended follow up; screening guidelines and new HPV vaccine recommendations
- Unique populations (e.g., adolescents and young adults, LBGTQ, rural population)
- Cancer rehabilitation
- Cancer screening in rural population
- Cultural and linguistic competency

# PNN Needs Assessment and Evaluation

## Key Findings

### Overall Satisfaction



# PNN Needs Assessment and Evaluation

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## Key Findings

### Suggestions for Improvement

- *Call for members to discuss best practices (could be part tele-web, but also time to share).*
- *Additional webinar*
- *More educational and networking opportunities*
- *Develop easy way to connect with navigators in other regions of Maryland*
- *Create best practices forum*
- *Offering CEU's for annual meetings*

# PNN Needs Assessment and Evaluation

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## Conclusion/Final Thoughts

- We received many thoughtful and helpful comments and suggestions
- We will seek continued improvement but not all suggestion may be feasible due to limited resources
- We will explore additional trainings, increasing networking opportunities, and we will continue to have CEU at the annual meeting and training

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# Thank you!