

# Community Health Worker Advisory Committee Meeting

**December 17, 2018**

# Overview

- Opening Items
- CHW Roles Discussion
- CHW Competencies Discussion
- Surveys
  - Apprenticeship
  - Trainings
- Open Discussion

# Opening Items

- Welcome, Introductions, Role Call
- Opening Remarks
- Approval of October 22, 2018 Meeting Minutes

## Updated Meeting Schedule

<b>Monday, February 11, 2019</b>	1:00-3:00pm	MDH, 201 W Preston St Baltimore MD 21201 ( RM L-3)
<b>Monday, April 22, 2019</b>	1:00-3:00pm	MDH, 201 W Preston St Baltimore MD 21201 ( RM L-3)
<b>Monday, June 17, 2019</b>	1:00-3:00pm	MDH, 201 W Preston St Baltimore MD 21201 ( RM L-3)

# CHW Roles (1-3) Discussion

1. Serving as a liaison between communities, individuals and coordinated health care organizations.
2. Provide evidence based health guidance and social assistance to community residents.
3. Enhancing community residents' ability to effectively communicate with healthcare providers.

# CHW Roles (4-7) Discussion

4. Providing culturally and linguistically appropriate health education.
5. Advocating for individual and community health equity.
6. Providing care, support, follow-up, and education in community settings such as homes and neighborhoods.
7. Identifying and addressing issues that create barriers to care for specific individuals.

# CHW Roles (8-10) Discussion

8. Providing referral and follow-up services or otherwise coordination of human services options.
9. Proactively identifying and referring individuals in federal, state, private or non-profit health and human services programs.
10. Integrating with patient's care team to support progress in care plan and overall patient wellness.

# CHW Core Competencies (1-6)

## Discussion

1. Effective oral and written communication skills
2. Cultural competency
3. Knowledge of local resources and system navigation
4. Advocacy and community capacity building skills
5. Care coordination skills
6. Teaching skills to promote healthy behavior change

# CHW Core Competencies (7-11)

## Discussion

7. Outreach methods and strategies
8. Ability to bridge needs and identify resources
9. Understanding of public health concepts and health literacy
10. Understanding of ethics and confidentiality issues
11. Ability to use and understand health information technology





# Advisory Committee Surveys

## Apprenticeship Programs for CHWs in Maryland

- Jurisdiction
- Total # on-the-job training hrs., # of classroom instruction hrs.
- # of CHWs trained to date
- Contact information

## Training Programs for CHWs in Maryland

- Jurisdiction
- Type (on-line, in-person, or hybrid)
- Cost
- Total # of training hrs., # classroom hrs., # practicum hrs.
- # of CHWs trained to date
- Contact information

# Apprenticeship/On the Job Training Survey Results

- Access to Wholistic and Productive Living Institute, Inc.
- Family Services, Inc.
- Institute for Public Health Innovation
- Johns Hopkins Health Care
- Mosaic Community Services, Inc.
- Sisters Together and Reaching
- Way Station, Inc.

# Apprenticeship Survey Results

(see handout)

# Training Survey Results

- Access to Wholistic and Productive Living Institute, Inc.
- Baltimore Alliance of Healthcare Careers (BACH)
- Baltimore AHEC
- Behavioral Health Leadership Institute
- Community College of Baltimore County
- Community Health Worker Training Institute
- Harford Community College
- Harford Community College and WATCH program
- Institute for Public Health Innovation
- Maryland Area Health Education Center
- Sisters Together and Reaching
- The Coordinating Center
- Washington County Commission on Aging, Inc.

# Training Survey Results

(see handout)

# Online Training Example

## Texas A&M Health Science Center, National Community Health Worker Training Center

- Certified by the Texas Dept. of State Health Services
- Competency-based
- 24 week training program
- 160 hour online training
- No mention of practicum requirements
- Cost - \$750

# Open Discussion

# Next Steps

**CHW Advisory Committee Website** - <https://health.maryland.gov/mhhd/Pages/Community-Health-Worker-Advisory-Committee.aspx>

**CHW Email Address** – [MDH.CHW@Maryland.gov](mailto:MDH.CHW@Maryland.gov)

**Meetings posted in the Maryland Register** - <http://www.dsd.state.md.us/MDR/mdregister.html>

**Next Meeting** – February 11, 2019, 1 PM – 3 PM, MDH



# Contact Us

**Fran Phillips**

**Advisory Committee Chair**

**[Fran.Phillips@Maryland.gov](mailto:Fran.Phillips@Maryland.gov)**

**Kimberly Hiner**

**Advisory Committee Staff**

**[Kimberly.Hiner@Maryland.gov](mailto:Kimberly.Hiner@Maryland.gov)**

**Public Input**

**[MDH.CHW@Maryland.gov](mailto:MDH.CHW@Maryland.gov)**