



This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network

Reminder: Updated Addresses for Remitting Overpayments For Claims Related to Priority Partners, EHP and USFHP

Providers must remit overpayments for claims paid by Johns Hopkins HealthCare to the address below. This applies to Priority Partners, Johns Hopkins Employer Health Programs (EHP), and Johns Hopkins US Family Health Plan (USFHP). The change to the lockbox addresses went into effect May 15, 2021.

NOTE: This change does not apply to Johns Hopkins Advantage MD.*

Post Office Remittance Address:

Johns Hopkins HealthCare, LLC
P.O. Box 412856
Boston, MA 02241-2856

Overnight Mail Address:

Bank of America Lockbox Services
Johns Hopkins Healthcare, LLC 412856
MA5-527-02-07
2 Morrissey Blvd.
Dorchester, MA 02125

Failure to send checks to the address identified in this notification may result in delays in application of the payment(s) against your account(s).

NOTE: Please include the claim number(s), applicable dates of service, and applicable EOB, if possible, with the check when submitting a refund.

We appreciate your support as we roll out these new payment requirements.

*As noted, the updated address shown above does not apply to Johns Hopkins Advantage MD. For your reference, here is the lockbox address for Advantage MD provider refunds:

Hopkins Health Advantage Inc.
P.O. Box 3538
Scranton, PA 18505

Please contact the JHHC Provider Relations department at 1-888-895-4998 with any questions or concerns.