Member Name JANE DOE Member ID		PCP First Name, Last Name PCP Group Name PCP Phone Number RxBin: RxPCN: RxGroup: Rx4209				
Effective Date: DOB: Sex:						
CareFirst						
	vantage	CareFirst Dual Prime HMO-SNP CMS-H8854-PBP 002				



# YOUR PATIENTS' ID CARDS ARE CHANGING

## New name. New look. Same coverage.

Last year, CareFirst acquired two health plans from University of Maryland Medical System. As a provider, there will be no changes related to claims, authorizations, customer service and credentialing.

New plan name changes go into effect on February 1. These changes are reflected in the new member ID cards. University of Maryland Health Partners will be CareFirst BlueCross BlueShield Community Health Plan Maryland, a Medicaid MCO. University of Maryland Health Advantage will be CareFirst BlueCross BlueShield Medicare Advantage.

UMMS websites will have new addresses reflected on February 1, but can be accessed using the old urls during this transition.

For CareFirst BlueCross BlueShield Community Health Plan Maryland, please visit carefirstchpmd.com

For CareFirst BlueCross BlueShield Medicare Advantage, please visit carefirst.com/mddsnp

We appreciate your participation in our provider network and look forward to working with you to serve our mutual members.

CareFirst BlueCrose BlueSheld Medicare Advantage is the shared business name of CareFirst Advantage DSR/ Enc. and CareFirst Advantage, Inc. CareFirst BlueCrose BlueSheld Community Health Plant Maryland is the business name of CareFirst Community Partners, Inc. CareFirst Advantage DSR/ Inc., CareFirst Advantage, Inc., and CareFirst Community Partners, Inc. are independent licenses of the Blue Cross and Blue Sheld Association, BLUE SHBLED<sup>a</sup> and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, an association of Independent Blue Cross and Blue Shield Plans. CFCHP-MD ID Card Postcard (1/21)



1966 Greenspring Dr., Suite 100 Timonium, MD 21093

CareFirst BlueCross BlueShield Medicare Advantage is the shared business name of CareFirst Advantage DSNP, Inc. and CareFirst Advantage, Inc. CareFirst BlueCross BlueShield Community Health Plan Maryland is the business name of CareFirst Community Partners, Inc. CareFirst Advantage DSNP, Inc., CareFirst Advantage, Inc., and CareFirst Community Partners, Inc. are independent licensees of the Blue Cross and Blue Shield Association. BLUE CROSS<sup>®</sup>, BLUE SHIELD<sup>®</sup> and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans



### **CareFirst Has Acquired Two University of Maryland Medical System Health Plans**

#### If I am in the UM Health Partners/UM Health Advantage network, am I now in the CareFirst network?

No. At this time, the networks will remain separate. Your contract with UM Health Partners/UM Health Advantage will remain the same.

#### Are the plan names changing?

Yes, effective February 1, 2021 both plan names will change. UM Health Partners will be known as CareFirst BlueCross BlueShield Community Health Plan Maryland and UM Health Advantage will be known as CareFirst BlueCross BlueShield Medicare Advantage.



CareFirst BlueCross BlueShield Medicare Advantage is the shared business name of CareFirst Advantage DSNP, Inc. and CareFirst Advantage, Inc. CareFirst BlueCross BlueShield Community Health Plan Maryland is the business name of CareFirst Community Partners, Inc. CareFirst Advantage DSNP, Inc., CareFirst Advantage, Inc., and CareFirst Community Partners, Inc. are independent licensees of the Blue Cross and Blue Shield Association. BLUE CROSS<sup>®</sup>, BLUE SHIELD<sup>®</sup> and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association of independent Blue Cross and Blue Shield Plans



#### Will members receive new ID cards?

Yes, members will be issued new ID cards with CareFirst branding on February 1st.

	land Medical System plan meml						
lueCross BlueShi	eld family. Their ID cards, showr	h below, will reflect	this change	e.			
CareFirst		CareFirst				)	
Community Health Pla							
Marylan		Medicare Ad	vantage				
		Member Name		CareFirs	t Dual Prime HM	O-SNP	
Member Name	PCP First Name, Last Name	Member ID Numb	Member ID Number		CMS-H8854-PBP 002		
JANE DOE Member ID	PCP Group Name PCP Phone Number	Wender ib Numb	61				
		Effective Date	01/01/2021	RxBIN	004336		
Effective Date:	RxBin:	Issuer	80840	RXPCN	MEDDADV		
DOB: Sex:	RxPCN: RxGroup: Rx4209	PCP		RxGRP	Rx8575		
00.1							
-				-	MedicareR. ME		
					Panamiption Drug Goverage X ADV		

#### Will the process for contracting or submitting claims change?

No, the processes are not changing at this time.

CareFirst BlueCross BlueShield Medicare Advantage is the shared business name of CareFirst Advantage DSNP, Inc. and CareFirst Advantage, Inc. CareFirst BlueCross BlueShield Community Health Plan Maryland is the business name of CareFirst Community Partners, Inc. CareFirst Advantage DSNP, Inc., CareFirst Advantage, Inc., and CareFirst Community Partners, Inc. are independent licensees of the Blue Cross and Blue Shield Association. BLUE CROSS<sup>®</sup>, BLUE SHIELD<sup>®</sup> and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans