



Optum: Waived Cost-Sharing for Members for in-network non-COVID telehealth

Updated: June 2, 2021

UnitedHealthcare Medicare Advantage:

UnitedHealthcare extended the cost-share waiver for in-network and out-of-network outpatient behavioral telehealth services through September 30, 2020.

UnitedHealthcare individual and fully insured Group Market health plans:

For in-network providers, UnitedHealthcare extended the cost-share waiver for telehealth services through Sept. 30, 2020. For out-of-network providers, the cost-share waiver for telehealth services does not apply.

Note: The following 5 states continued to waive the cost-share waiver beyond September 30, 2020:

- Illinois – currently extended through 6/26/21. **(Updated 6/2/21)**
- North Dakota – extended through 4/30/2021. Ended 5/1/2021.
- New Jersey – currently extended through 6/14/2021.
- New York – currently extended through 6/4/2021
- Rhode Island – currently extended through 6/18/21 **(Updated 6/2/21)**

UnitedHealthcare Medicaid:

State regulations apply.

If no state guidance was provided, the cost-share waiver ended June 18, 2020.

Please review your state's site for the latest applicable information. You can find links to each state in the [COVID-19 State-Specific Guidance Updates](#) section on [Provider Express](#).

Providers are encouraged to confirm member benefits and coverage provided by their health plan at the time of service due to the rapidly changing situation.

Optum continues to take actions and provide resources to support members and providers during this challenging time. Any changes to this or other temporary policies related to the health care emergency will be communicated through our COVID-19 Updates section on [Provider Express](#). Be sure to check back often for the latest information.