# **Table of Contents**

#### Version 31 – October 2021

### COVID19 – FOLDER March 2020 – October 2021

## I. Maryland General Information

- State and County Governance
- Maryland County Map
- Senate Bill 104 Health Officer's Authority to Retain Collections and Waive Charges
- COMAR 10.02.01.07

  Ability to Pay and Fees to be Collected
- LHD Essential Community Provider January 31, 2016 MD Health Benefit Exchange
- Maryland Association of County Health Officers (MACHO)
- MD Health Connection 2018 Data Report
- The Maryland Health Care Commission (MHCC)

### II. Creating the Billing Foundation

- Building the Internal Billing Structure Overview
- COMAR 10.02.01.04 Setting the Charges for LHDs
- MDH Non-Chargeable List
- MDH Sliding Fee Scale
- US Federal Poverty Levels
- Taxonomy Codes and Information
- CLIA
- State Lab Certificate
- Proper Documentation & Coding Overview
- National Provider Identifier (NPI) Folder (Organizational & Sub-Part)
- National Drug Codes (NDC) Folder
- Tax ID Folder W9 Form & Instructions;IRS147C
- NUCC National Uniform Claim

# III. Revenue Cycle Management (RCM)

- Revenue Cycle Overview (RCM)
- Revenue Cycle Process Snapshot
- Revenue Cycle Process CAREDEA Guide
- Waiving Copays Office of the Inspector General (OIG)
- MDH MA Policy Free Care Non-MedicaidPatients
- Front-end Revenue Cycle Process Folder
- Coding and Documentation Clinical Services
- Billing Folder Claims, Payments, Denials, Collections and Central Collections Unit (CCU)
- Administrative RC Management, Key Performance Reports, Sample of Internal Controls
- Outsource Billing Services

### IV. LHD Programs and Services

- HIV
- PrEP
- Reproductive Health
- STI
- Immunizations
- SBHC (School Based Health Centers)
- Hep C (HCV)
- Rabies
- SBIRT
- TB
- SUD Behavioral/Mental Health
- Dental
- Refugee
- Telemedicine
- Diabetes (Info to be added)
- Nutrition (Info to be added)

## V. Billing-related Software

- Medical Billing Software Overview
- Practice Management Systems (PMS)
- Clearinghouse
- Electronic Health Records (EHR)
- Payer Provider Portals (Direct Claim Submission)
- Patient Portals (Customer Relationship Management CMR)
- Data Hub

#### VI. Maryland Payers

- Provider Manual Resource Tool AAPC
- Maryland Medicaid
- MCO Health Choice Amerigroup, Aetna Better Health, Jai, MD Physicians Care, MedStar, Priority Partners, Univ. of MD (*Riverside*), UHC CommunityPlan
- Commercial Payers Folder United HealthCare, Carefirst, Aetna, Cigna, Tricare, JHHP, EHP
- Medicare

## VII. Contracting and Credentialing

- Contracting and Credentialing the Differences
- Credentialing Flow Chart
- CAQH Credentialing
- PECOS (Medicare)
- ePrep (Medicaid)
- MDH Contracting Protocols

## VIII. Compliance

- MDH Corporate Compliance Program
- Office of the Inspector General (OIG) Federal Register Compliance Programs
- HIPAA Employee Access Tracking Guide

#### IX. Resources

- Payor Hyperlinks
- Non-Chargeable List FY21
- Ability to Pay FY21 MDH Guide
- MCO Comparison Chart March 2020
- 2020 Federal Poverty Levels
- ICD 10 On-line CDC Coding Tool
- Medicaid 2020 Provider Manual
- MDH Record Retention
- Glossary of Health Coverage Terms
- Glossary of Billing Terms
- Minor Consent
- 2020 Remark Codes
- Common Claim Denials
- Reproductive Health Services Overview 2019
- Acronyms Medical Billing
- Adjustment Reason Codes Resources
- OIG FAQs In-network/Out-of-network assignment of Benefits FAQs
- OIG Waiving copays
- CCU 2020 Update
- 340B Infographic
- ECP Amendment
- Confidentiality Challenges Infographic
- Review of Systems (ROS)
- SBHC MCO Visit Form
- Time-based Coding Guide
- Records Retention and Disposal Schedule DHMH for LHDs 2015
- ICD-10 Online Tool
- Pediatric Coding Resources
- NUCC 1500 Claim Guide
- HIPAA Employee Access Tracking Guide

#### X. Archives