

Medicare – NOVITAS Self-Service Tools

https://www.novitas-solutions.com/webcenter/portal/CustomerServiceCenter_JL/

Medicare JL
Providers in DC, DE, MD, NJ & PA

NOVITAS SOLUTIONS

Medicare Part B [Change to A]

Self-Service Tools

Search & Status Lookup Tools
Enrollment Status · Search Fee Schedules by Code · Search Medical Policy / LCDs · Modifier Lookup · Appeal Status · CERT CID Lookup · 277CA Reject Code Lookup · Opt-Out Listings · Find Medicare Participating Physicians (MEDPAR) · Fee Schedule Lookup Tool Video

These tools provide instant results with a minimal amount of input from you. Quickly check the status of an application, inquiry, or locate a fee or policy in seconds.

Novitasphere Portal
Novitasphere Login · Novitasphere Enrollment (New Account) · Electronic Remittance Advice (ERA) Retrieval

Novitasphere is our free, secure internet portal which provides access to claim submission, beneficiary eligibility, and many other time-saving features.

Gateways
Reopenings Gateway · Enrollment Gateway · Reopenings Gateway User Guide · Enrollment Gateway User Guide

Gateways allow you shortcuts to submit popular transactions on the web for free, with no enrollment required.

Decision Trees & Calculators
E/M Interactive Score Sheet · Incident-To Tool · Claims Timely Filing Calculator · Enrollment Form Assistance · Calculators: Global Surgery · Appeals Timeliness · Secondary Liability · Patient Responsibility · Psychiatric · **NEW:** Hospital outpatient department (HOPD) services prior authorization (PA) calculator

Answer a line of questions and our EM Score Sheet and Incident To Tool will help you get your answer. Our series of calculators helps do the math on some common timeframes and fees.

Interactive Voice Response (IVR): 1-877-235-8073 | MON-FRI 8 AM - 4 PM ET
Name to Number Conversion Tool · MBI / PTAN / DCN Conversion Tool · Quick Tips · Reference Chart · IVR User Guide · Claim Corrections Guide · Patient Eligibility Checklist · IVR Hours of Operation

Our telephone-based IVR provides a wide variety of services through an automated system you control with your voice or phone keypad. Use the guides and tools above to learn more about features, usage, and shortcuts.

Need to talk to a live person? Customer service representatives specialized in Enrollment, EDI, and general provider services are available from 8:00 AM - 4:00 PM, EST, Monday - Friday (excluding holidays or scheduled training closures).

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