

<https://individual.carefirst.com/individuals-families/about-us/coronavirus-dental.page>

## COVID-19 Dental CareFirst Healthcare Providers

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### **Billing and Submitting Claims for Dental Personal Protective Equipment**

CareFirst is reimbursing \$7 per claim, per date of service for personal protective equipment. This reimbursement is for dates of service June 1 through August 31, 2020, and is limited to once per patient, per provider, per day. During this time period, claims should be submitted with code D1999 and must include the primary service(s) performed.

### **Teledentistry**

As dental offices reopen for comprehensive care, CareFirst will continue to cover telemedicine visits for problem-focused dental evaluations and follow ups using the teledentistry code for synchronous visits (D9995). Detailed information for how to bill for telemedicine visits can be found in the [telemedicine section](#) of this resource center.

### **Pre-Treatment Estimates**

CareFirst understands that due to COVID-19 dental offices may face a backlog of patients needing their procedures rescheduled. Therefore, pre-treatment estimates submitted between July 1, 2019 and June 30, 2020 will remain in the approved status for up to 12 months. Under CareFirst normal operating guidelines pre-treatment estimates are good for 270 days. As a reminder, verify patient benefits and eligibility before each visit. If a patient's benefit has changed, the member may no longer be eligible for the procedure at the time of service.