

[UnitedHealthcare Community Plan](#)

Maryland HealthChoice Provider Enrollment Requirement

The Maryland Department of Health (MDH) now requires all care providers who bill for services provided to HealthChoice Medical Assistance Program (Medicaid) recipients to enroll in the electronic Provider Revalidation and Enrollment Portal (ePREP). Care providers must register and maintain their demographic information with UnitedHealthcare and the ePREP portal to receive reimbursement.

What You Need to Do

Care Providers should visit the [MDH ePREP](#) website and do the following:

1. Create a user profile.
2. Create and/or join a business profile
3. Confirm provider type and association with UnitedHealthcare Community Plan
4. Complete the ePREP application

Claims Processing Action

1. List only registered National Provider Identifiers and care provider types on claims.
2. Update service locations, telephone numbers and panel status in ePREP as changes occur.

Care providers who don't enroll, or whose information is out of date, may not be paid for services to Maryland HealthChoice recipients. The care provider's network participation status may also be impacted as this lack of action is a breach of the UnitedHealthcare Provider Agreement.

ePREP Resources

The Maryland Department of Health has resources to help with ePREP enrollment:

- Webinar and training: [MDH ePREP Website](#)
- Frequently asked questions: [MDH ePREP FAQ](#)
- Sign up for portal access: [ePREP portal](#)



For more information, call the Maryland Department of Health Provider Enrollment HelpLine at **844-4MD-PROV (844-463-7768)**, Monday – Friday, 7 a.m. – 7 p.m., except state holidays.



You also can send an email to MDProviderRelations@automated-health.com.