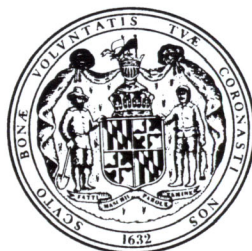


Health Care Providers Regulated by the State of Maryland

Acupuncture.....	410-764-4766
Audiologists, Hearing Aid Dispensers, and Speech-Language Pathologists.....	410-764-4725
Chiropractors and Massage Therapists	410-764-4726
Dental.....	410-402-8500
Dietetic Practice.....	410-764-4733
Electrologists.....	410-585-1900
Morticians and Funeral Directors.....	410-764-4792
Nursing.....	410-585-1900
Nursing Home Administrators.....	410-764-4750
Occupational Therapy.....	410-402-8560
Optometry.....	410-764-4710
Pharmacy.....	410-764-4755
Physical Therapy.....	410-764-4752
Physician.....	410-764-4777
Podiatrists.....	410-764-4785
Professional Counselors,.....	410-764-4732
Marriage and Family Therapists	OR
and Alcohol and Drug Counselors.....	410-764-4735
Psychology.....	410-764-4787
Residential Child Care.....	410-764-5996
Social Work.....	410-764-4788
Kidney Disease Commission.....	410-764-4799



The services and facilities of the Maryland State Department of Health and Mental Hygiene are operated on a nondiscriminatory basis. This policy prohibits discrimination on the basis of race, color, sex or national origin and applies to the provisions of employment and granting of advantages, privileges and accommodations.



The Department, in compliance with the Americans With Disabilities Act, ensures that qualified individuals with disabilities are given an opportunity to participate in and benefit from DHMH services, programs, benefits and employment opportunities.

Martin O'Malley
Governor

John M. Colmers
Secretary

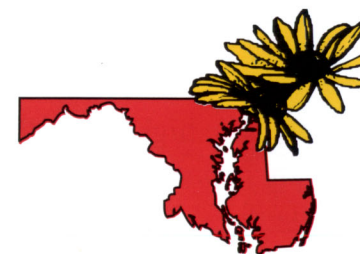
Department of Health & Mental Hygiene

Health Occupation Boards & Commission
4201 Patterson Avenue
Baltimore, Maryland 21215

Prepared by The Consumer Advisory Group



HOW MARYLAND PROTECTS YOUR HEALTH CARE



A Consumer's Guide To Health Occupation Boards and Commission

Healthy People in Healthy Communities

DEPARTMENT OF HEALTH AND MENTAL HYGIENE

WHAT BOARDS DO

The State of Maryland regulates health care providers to protect and promote the health of its citizens. The health care providers who are regulated in Maryland are listed on the reverse page of this brochure. To regulate these providers, the State has established a Health Occupation Board for each profession. In some instances, a Board may regulate more than one health profession.

THE BOARDS:

- ◆ Ensure that the highest quality of health care is provided to the citizens of Maryland
- ◆ Include both consumers and health professional members
- ◆ Regulate individuals or corporations who practice or operate in Maryland
- ◆ Establish specific qualifications for education, training and experience for applicants who wish to practice a health occupation



- ◆ Renew licenses to practice at least every two years and set continuing education requirements to ensure continuing professional competency
- ◆ Establish standards for the profession, by promulgating regulations and developing policies and procedures for the profession
- ◆ Investigate complaints against the practitioners they regulate and take disciplinary action when appropriate
- ◆ May reprimand the practitioner, assess a fine on the practitioner, place him or her on probation, or suspend or revoke the practitioner's license if the professional is found guilty of a violation of the law
- ◆ Have jurisdiction over complaints concerning professional practice and standards of care but not over complaints concerning fee issues



WHAT CONSUMERS CAN DO

You can contact the Boards listed in this brochure to find out important information on your health care provider.

CONSUMERS CAN:

- ◆ Find out if your health care provider is licensed and in good standing and obtain information on the provider's education and training
- ◆ File a complaint against a health care provider. The Boards handle complaints concerning professional practice matters and standards of care
- ◆ Obtain a copy of the law and regulations of the Board and comment on health laws, regulations, policies or procedures

OTHER INFORMATION FOR FILING A COMPLAINT

If your complaint concerns a fee issue, it may not be under the Board's jurisdiction. For this type of complaint, contact the State of Maryland's Consumer Protection Division at (410) 576-6550.

