# MARYLAND BOARD OF MORTICIANS AND FUNERAL DIRECTORS

## **OPEN SESSION MINUTES**

### MARCH 13, 2019

- 1I.CALL TO ORDER/GREETINGS: The meeting was called to order by D. Lynn Newman,2President, at 1:02 p.m. President Newman called for the approval of December 12, 2018;3January 9, 2019; and February 13, 2019 minutes. A motion was seconded and approved.
- *Board Members Present*: D. Lynn Newman, President; Wayne Cooper, Esq., Vice President;
   Michele Kutta, Board Secretary; Dr. Mark Bailey; Kirk A. Helfenbein; Victor C. March, Sr.;
   Robert Bradshaw; Lynn Shuppel; Robert Lang.
- 9 Board Members Absent: Dr. Ahmed Elzaree
- 11Board Staff: Gail V. Tucker, Executive Director; Eula Gautreaux, Licensing Chief; Thomas12Anderson, Health Occupations Inspector; Lisa Woods, Office Secretary; Carla Boyd, Esq.,13Board Counsel.
- 15 <u>Board Staff Absent</u>: None

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#### II. **PRESIDENT'S REMARKS**: None.

#### III. ADMINISTRATIVE REPORT:

We continue to make improvements to the web site, licensing forms, and streamline our office processes. We will add: Newsletter; and PreNeed link that includes resources on Advance Planning, regulations, Family Security Trust Fund, Contracts, and Irrevocable Assignment of Policy Proceeds. We've also added Cultural and Linguistic Competency trainings under the CEU link to help establish a culture that embraces diversity and inclusion, which are among the Department's most critical priorities. To address the numerous inquiries the Board office receives, we will be creating a FAQ link. The licensing system now includes a field for the "date of last inspection," which will help improve upon inspection reporting.

- Executive Directors (EDs) received "Active Shooter Planning and Response" instruction on
   surviving a shooting event in a healthcare setting. In today's ever-changing environment, no
   organization including MDH is immune from violence we have had a few incidents;
   fortunately, neither rose to the level of physical harm.
- 35 During the last week in February, ED Tucker attended the International Conference of Funeral Service Examining Boards in San Diego. The Conference offered a robust agenda for 36 37 novice professionals that included Board Member Training which familiarized Funeral 38 Directors, regulatory Board members, and Executive Directors on roles and responsibilities 39 of serving on a funeral service regulatory board, political realities of Boards, adjudication-40 discipline-enforcement, licensure exam process, and analyzation of scenarios involving 41 regulations. Day 2-included information on top regulatory cases linking professions 42 nationwide-and-Legislation Ethics Governance, and an overview on the passage of new 43 regulations regarding PreNeed and cremation. A PreNeed Law Report Card was provided to 44 members that depicted a state by state analysis, fundamental consumer protection 45 features, and the states that offer these resources. ED Tucker also received an update on

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46		the	regulate	ory review of the Funeral Rule from the FTC; a case study-Protecting the Public		
47		by Better Ensuring Licensee Compliance that covered regulatory oversight of trust accounts; and collaboration with regulatory panelists who shared their experiences with body brokers and the paths taken to halt improper and unethical activities. Many colloquialisms on ethics were shared throughout the week at the Conference – ED Tucker recalled one that read "Do				
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51				ing. It will gratify some people and astonish the rest." ~ Mark Twain		
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53	IV.	CON	имітте	E REPORTS:		
54		-		<b>ve Committee –</b> No Report.		
55		b.	Family	Security Trust Fund Advisory Committee – Chair Victor C. March reported that		
56				s currently \$1,087,276.30 in the Fund.		
57		c.	Pre-Ne	ed Committee – No Report.		
58				shment Committee – In Dr. Ahmed Elzaree's absence, Michele Kutta reported on		
59				hments. Motion was seconded and approved for the following:		
60			i.	Moved for approval of Golds Funeral Service, P.A. for full establishment;		
61			ii.	Moved for approval of Boal Funeral Home, P.A. for full establishment; and		
62			iii.	Moved for approval of McPherson Funeral Service and Cremation, P.A.		
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64		e.	Licensu	re Committee – Licensure Chair Michele Kutta reported on the following:		
65				Apprentice – Ms. Kutta moved for approval for apprenticeship. Motion was		
66				seconded and approved for the following:		
67				Jessie Lee Gladhill, Stauffer Funeral Home;		
68				Antoinette Johnson, Freeman Funeral Service, P.A.; and		
69				Payton McFadden, J.B. Jenkins Funeral Home, Inc.		
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71			ii.	Mortician – Ms. Kutta moved for approval of mortician's license. Motion was		
72				seconded and approved for the following:		
73				Leann Parr		
74				Cora Parrish		
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76			iii.	<u>Crematory Operator</u> – Ms. Kutta moved for approval of crematory operator		
77				permit. Motion was seconded and approved for the following:		
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79				Jeffrey A. Hubbard, Mid Shore Cremation Center by Roman Coale, P.A.		
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81			iv.	Registered Transporters - Ms. Kutta moved for approval of registered		
82				transporters. Motion was seconded and approved for the following:		
83				Kimberly Michel, Alpha State Concepts, Inc.		
84				Kevin Bakey, Alpha State Concepts, Inc.		
85				Amy Costa, Alpha State Concepts, Inc.		
86				Christina Willingham, Anatomy Gifts Registry		
87				Faith Ledford, Anatomy Gifts Registry		
88				Ronald R. Allen Jr., Allen Agencies, Inc.		
89				Robert Murphy, Noble August LLC		
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91	v. <u>Announcements</u> – Licensing Chief Eula, Gautreaux reported there are <u>61</u> active
92	apprentices, <u>65</u> Courtesy Card Holders, <u>200</u> Crematory Operators, <u>9</u> Funeral
93	Directors, <u>969</u> Morticians, <u>342</u> Mortuary Transporters, <u>9</u> Surviving Spouse, <u>57</u>
94	Corporations, <u>315</u> Establishments, and <u>51</u> Mortuary Transport Services.
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96	f. Continuing Education Units Committee – CEU Chair Lynn Shuppel reported on the
97	following CEUs – motion was seconded and approved.
98	1. Victor March Sr March Funeral Homes – Maryland Preneed Law and The Family
99	Security Trust Fund – 4/11/2019 – 2 CEUs.
100	2. Victor March Sr March Funeral Homes – Lineage – Rights of Disposition – 4/11/2019 –
101	1 CEU.
102	3. Northern Virginia District of Virginia Morticians' Association – Maryland Preneed and
103	Legislative Updates – 3/16/2019 – 2 CEUs
104	4. Delmarva Funeral Service Association – What is the Right Insurance for Me, My Families
105	and my Business? – 4/11/2019 – 1 CEU
106	5. Delmarva Funeral Service Association – The Value of Funeral Celebrant – 4/11/2019 – 1
107	CEU.
108	<ol> <li>6. NFDA – Mortuary Mission: Dover's Silent History – 4/13/2019 – 1 CEU.</li> </ol>
109	7. NFDA – Is it Sexual Harassment? – 4/13/2019 - 1.5 CEUs
110	<ol> <li>NFDA - Alleviating Disenfranchised Grief – 4/13/2019 – 1.5 CEUs</li> </ol>
111	<ol> <li>NFDA – Techniques for Edema and Long Bone Donation – 4/14/2019 – 1.5 CEUs.</li> </ol>
112	10. NFDA – How End of Life Doulas are Changing the Face of Dying – 4/14/2019 – 1.5 CEUs.
113	<ol> <li>NFDA – Success Signals: Body Language in Business – 4/14/2019 – 1.5 CEUs.</li> </ol>
114	12. NFDA – Embalming and Restorative Arts Seminar – 5/16-5/17/2019 – 9.75 CEUs.
115	13. NFDA – Death Café Culture and Before I Die- 4/18/2019 – 1 CEU.
116	14. The Dodge Institute for Advanced Mortuary Studies – 2019 Dodge Technical Series –
117	Savannah, GA – 5/8-5/9/2019 – 9 CEUs.
118	15. Mathews International – Understanding the Hardwood Casket Manufacturing Process
119	from A-Z – spring 2019 and ongoing - 2 CEUs.
120	16. Practicum Strategies – Various previously approved Programs – Various CEUs.
121	<ol> <li>Edward Ranier – OSHA Prep Room and Removal Compliance – 4/16/2019 – 3 CEUs.</li> </ol>
122	18. Maryland State Funeral Directors Association – Annual Embalming Seminar – 9/11/2019
123	– 6 CEUs.
124	19. CCBC Mortuary Science Program / Brian Burke – CCBC Studies Anatomy with Poland &
125	Germany - 4/3/2019 & 4/24/2019 – 1 CEU.
126	20. CCBC Mortuary Science Program / Brian Burke – Cuban Funeral Customs – 4/3/2019 and
127	4/24/2019 – 1 CEU.
128	21. CCBC Mortuary Science Program / Brian Burke – Primary Right of Disposition – 4/3/2019
129	and 4/24/2019 – 1 CEU.
130	22. CCBC Mortuary Science Program / Brian Burke – Ghana Studies Abroad– 4/3/2019
131	& 4/24/20195 CEUs.
132	23. CCBC Mortuary Science Program / Brian Burke – CCBC Update/Tour – 4/3/2019 &
133	4/24/2019 – 1 CEU.

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134		24. CCBC Mortuary Science Program / Brian Burke – Pre-Arrangements – 4/3/2019 &			
135		4/24/2019 – 1 CEU. This Course is pending until appropriate documentation to reflect			
136		the name of the program and submission of credentials for Mr. Jim Govoni.			
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138	V.	OLD BUSINESS:			
139		For establishments that are renewing, there is no need to contribute to the Family Security			
140		Trust Fund. The International Conference of Funeral Service Examining Boards (ICFSEB) are			
141		looking for appoint licensees to serve on the National Board Exam Arts and Sciences			
142		Committee. Paid travel expenses – today is the final day to apply – refer to ICFSEB web site.			
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144	VI.	NEW BUSINESS:			
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146		The Board has received one Green Bag Appointment, Consumer Member Melanie Oppat			
147		from Carroll County – we await her confirmation and welcome her expertise to the Board.			
148		The remaining Board seats will be filled during recess in April.			
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150		Carlton Curry, Esq. and Eva Schwartz delivered voting results declaring Dr. Mark Bailey as 2 <sup>nd</sup>			
151		Vice-President.			
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153	VII.	FOR YOUR INFORMATION:			
154		Next Board Meeting - 04/10; Jurisprudence Exam - 04/16; Practical Exam - 04/18; Financial			
155		and Termination Disclosures (terms ending in June) - 4/30. The State Ethics Commission has			
156		a new financial disclosure filing system, go to <a href="https://efds.ethics.maryland.gov">https://efds.ethics.maryland.gov</a> .			
157					
158	VIII.	LEGISLATIVE/REGULATION UPDATE:			
159		The Board entered its support of HB218 - Disposition of Remains – Forfeiture or Waiver of			
160		Rights of Disposition – requires a person to forfeit the right of final disposition of the body of			
161		a decedent and that the right pass to the next qualifying person under certain			
162		circumstances. It was adopted "favorable with amendments" by the Senate on March 5 <sup>th</sup> .			
163		The Board collaborated with 11 Boards to enter its opposition on SB974 - Occupational			
164		Licenses or Certificates – Application Determinations – Use of Criminal History - this bill			
165		prohibits executive depts. or local licensing authorities that issue occupational licenses or			
166		certificates from denying an application for an occupational license for reasons associated			
167		with an applicant's criminal history if a certain period of time has passed since conviction.			
168		Legislative Liaison Carlton Curry, Esq. will testify on behalf of all Boards tomorrow.			
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170		On March 18 <sup>th</sup> , each Chamber will send to the other Chamber those bills it intends to pass			
171		favorably – known as Opposite Chamber Bill Crossover. On April 1 <sup>st</sup> , the Budget Bill will be			
172		passed by both Chambers. On April 8 <sup>th</sup> , the General Assembly adjourns.			
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174	IX.	Adjournment: With no further business, on a motion by President D. Lynn Newman and			
175		properly seconded, the Board unanimously voted to conclude the meeting.			
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177	Respectfully submitted,				
178	Lisa Woods, Recording Secretary				
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