OPEN SESSION MINUTES

NOVEMBER 13, 2019

I. <u>CALL TO ORDER/GREETINGS</u>: Board President, Dr. Mark Bailey called the meeting to order at 1:00 pm and welcomed everyone to the open session.

<u>October Meeting Minutes</u>: Michele Kutta made a motion, was seconded by Dr. Elzaree, and the Board unanimously approved the minutes as written.

Board Members Present: Dr. Mark Bailey, President; Michele Kutta, 1st Vice President; Robert Lang, 2nd Vice President; Kirk Helfenbein, Secretary; Dr. Ahmed Elzaree; Melanie Oppat; Sheria Jennings; Dr. James Kalshoven; Brandon Wylie; Robert Bradshaw, Suzana Kuriadom.

Board Staff Present: Christy Collins, Executive Director; Thomas Anderson, Health Occupations Inspector; Carla Boyd, Esq., Board Counsel; Deborah Donohue, Esq., Interim Board Counsel.

II. <u>PRESIDENT'S REMARKS</u>:

Dr. Bailey introduced new board member, Suzana Kuriadom.

III. <u>ADMINISTRATIVE REPORT</u>:

Executive Director Collins acknowledged complaints regarding the phone lines in the Board office. After an audit of the phone lines, all issues were resolved. Website development was announced - it is still under construction and continues to be a work in progress. The Board office is collaborating with the IT department to ensure the website is user-friendly. Some Application forms have been updated and uploaded to the website in PDF fillable format. The 116th Annual Conference was announced for 19-20 February 2020.

IV. <u>COMMITTEE REPORTS</u>:

- a. Executive Committee No report.
- **b.** Family Security Trust Fund: Chair Dr. James Kalshoven reported the fund balance is \$1,120,993.84.
- c. Pre-Need Committee: Chair Robert Bradshaw No report.
- **d.** Establishment Committee: Chair Kirk Helfenbein reported on the following establishments for approval. Michele Kutta made a motion, was seconded by Dr. Elzaree, and the Board unanimously approved the following:
 - i. Walker's Life Memorial Center
 - ii. Heaven Bound Funeral Services
- e. Licensure Committee: Chair Michele Kutta reported on the following:
 - i. <u>Old Business</u>: Reported website and licensing forms are still under construction; committee is working with Executive Director Collins and Brandon Wylie to make it more user-friendly.

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- ii. <u>New Business</u>: None.
- iii. <u>Apprentice:</u> *Dr. Bailey recused himself for the first vote. Chair Michele Kutta reported on apprenticeships for approval. Dr. Elzaree made a motion, seconded by Kirk Helfenbein, and the Board unanimously approved the following:
 - 1. Rebecca Edmiston, Bailey Funeral Home, P.A.
 - 2. Jenna Strosnider, Resthaven Funeral Services
 - 3. Lauren Walter, Slack Funeral Home, P.A.
 - 4. Xavier Jones, Benny Smith Funeral Home
- iv. <u>Apprentice Change of Sponsor</u>: Chair Michele Kutta reported on change of sponsor for approval. Dr. Elzaree made a motion, was seconded by Melanie Oppat, and the Board unanimously approved the following:
 - 1. Zhaden Myster, Henry Funeral Home
- v. <u>Mortician</u>: Chair Michele Kutta reported on mortician(s) approval. Dr. Elzaree made a motion, was seconded by Sheria Jennings, and the Board unanimously approved the following:
 - 1. Charles Bihl, Eckhart Funeral Chapel
 - 2. Christina Watson-Pender, Lewis N. Watson Funeral Home
 - 3. Stacey Dowtin, Marshall March Funeral Home
 - 4. Brishae Kyler, Joseph Brown Funeral Home
 - 5. Stephanie Brady, Hilton Funeral Home
 - 6. Tuesdae Fuller, Pope Funeral Home
 - 7. Tia Cooper, Gasch's Funeral Home
 - 8. Kari Benton, Hines-Rinaldi Funeral Home
 - 9. Lisa Thornton, Wiseman Funeral Home
 - 10. David Berkey Hardesty Funeral Home
 - 11. Jessica Pistoria, Eline Funeral Home
- vi. <u>Mortician by Waiver of Apprenticeship</u>: Chair Michele Kutta reported on approval of morticians by waiver of apprenticeship. Dr. Elzaree made a motion, was seconded by Kirk Helfenbein, and the Board unanimously approved the following:
 - 1. Brian Derlunas, Fairfax Memorial Funeral Home
 - 2. Raina Butler-Bailey, Horton Funeral Home
- vii. <u>Crematory Operator</u>: *Kirk Helfenbein recused himself. Chair Michele Kutta reported on approval of crematory operator permits. Dr. Elzaree made a motion, was seconded by Melanie Oppat, and the Board unanimously approved the following:
 - 1. Christopher Fontana Fellows, Helfenbein & Newnam Funeral Home
- viii. <u>Registered Transporters:</u> Chair Michele Kutta reported on approval of registered transporters. Dr. Elzaree made a motion, was seconded by Sheria Jennings, and the Board unanimously approved the following:

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- 1. Jordan Prendergast, Mid-Atlantic Removal Service
- 2. Ian Clark, Mid-Atlantic Removal Service
- 3. Samuel Green, Alliance Mortuary Transport and Support, LLC
- 4. Rhonda Perry, Noble August
- f. <u>Continuing Education Units Committee</u>: Chair Melanie Oppat reported:
 - i. The following educational offerings are considered automatically approved pursuant to COMAR 10.29.05.03:
 - 1. Education's Workers Group: FuneralContinuingEducation.com
 - Burial with Military Honors Best Practices (3 CEUs)
 - **Complying with the FTC Funeral Rule** (2 CEUS)
 - Ethics, Attitudes and Customer Service (3 CEUs)
 - Funeral Products and the Environment (2 CEUs)
 - Funerary Ethics and Best Practices (3 CEUs)
 - Helping Parents Cope with Unexpected Death (1CEU)
 - Helping Parents Help Children Coper with Death (1 CEU)
 - Limiting Exposure to HIV/AIDS (2 CEUs)
 - Modern Funeral Customs (1 CEU)
 - **OSHA Compliance for Funeral Homes** (2 CEUs)
 - Understanding Hospice and Palliative Care (1 CEU)
 - Upselling Without Upsetting the Client (1 CEU)
 - When Children Die: Guidance for the Final Arrangements (1 CEU)
 - Working with the Cemetery (2 CEUs)
 - Sociology of Death (2 CEUs)
 - Restorative Art and Modern Technologies (3 CEUs)
 - Perinatal Bereavement and Memorialization (2 CEUs)
 - Funeral Home and Heroin Overdose Training (2CEUs)
 - 2. Funeral CE: Maryland Pre-Need Law, Date: On-going. (1 CEU).
 - 3. Graystone Associates, Inc.: When and How, Date: 2/19/2020 and 2/20/2020. (3.4 CEUs).
 - 4. Graystone Associates, Inc.: Funeral Directors' Skills: Module Three; Date: 5/6/2020 7/2020. (7 CEUs).
 - 5. ICCFA: **DEAD Talks: Focus on Success 2020**; Date: 1/15/2020 1/17/2020
 - 6. National Funeral Directors Association: **Pre-Planning**; Date: Home Study. (15 CEUS).
 - ii. Dr. Elzaree made a motion, was seconded by Michele Kutta, and the Board unanimously approved the following educational offerings:
 - Holloway Funeral Home Graystone Associates, Inc.: Cycle of Excellence: Financial Fundamentals; Date: 24-26 September 2020. (18 CEUs).
 - 2. KBSTM, CPA's: Funeral Industry Issues. Date: 12/18/2019. (2 CEUs).
- V. <u>OLD BUSINESS</u>: No Report.

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VI. <u>NEW BUSINESS</u>: No Report.

VII. <u>FOR YOUR INFORMATION</u>:

Dr. Bailey announced the next board meeting will be December 11, 2019 at 1:00pm in Room 110.

VIII. LEGISLATIVE/REGULATION UPDATE:

- Dr. Bailey highlighted that there will be a 30-day comment period for regulatory changes that will expire on November 25, 2019 for:
 - COMAR 10.29.02 Examination, 10.29.05 Continuing Education, 10.29.09 Requirements for Apprenticeship, 10.29.17 Crematories – Permit, Licensing, and Fees, and 10.29.18 Crematories – Inspections, Complaints, Investigations, and Ground
 - COMAR 10.29.03 Inspection of Funeral Establishments and Funeral Service Businesses
- VIV. <u>ADJOURNMENT</u>: Motion for adjournment was made, seconded, and the meeting was adjourned at 1:27 pm.