

Board Members:

J. Brian Pabst, Chairman
Nursing Home Administrator

ChanSu Chong
Consumer

Jennifer Dutrow
Related Profession

Christina L. Gravina
Related Profession

Margie Heald
Office of Health Care Quality

Alice H. Hedt
Department of Aging

Michelle F. Kraus
Nursing Home Administrator

Susan M. Levy, M.D.
Geriatric Physician

Jeffery T. Metz
Nursing Home Administrator

Christine L. Mour
Nursing Home Administrator

Triceia Nurse
Geriatric Social Worker

Lisa A. Stone
Nursing Home Administrator

Belinda B. Strayhorn
Consumer

John L. White
Nursing Home Administrator

Staff:

Patricia A. Hannigan
Executive Director

Eleanor L. Eines
Deputy Executive Director

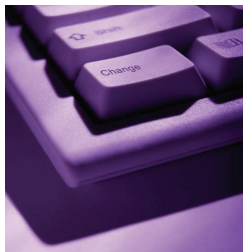
David Wagner, Esq.
Assistant Attorney General

Marian Ruth, Health
Occupations Investigator

Maryland Board of Examiners of Nursing Home Administrators

September 2012 Issue 31

Time for a Change?



During the monthly Board meeting held June 20, 2012, the Executive Director advised the Board that during the annual meeting of the National Association of Long Term Care Administrator Boards in Providence, Rhode Island, the keynote speaker, Greg Crist, Vice President of Public Affairs for the American Health Care Association advised that the industry should consider changing its name to enhance the image of nursing home administrators.

The Nursing Home Administrator title ranked last in a survey conducted by the American Health Care Association.

Possible alternatives suggested by AHCA are Long Term Care Administrator or Senior Care Specialist.

After discussing a possible name change, the Board decided to think about a new title during the summer break. The top two suggested titles the Maryland Board has chosen are Long Term Care Administrator or Licensed Health Care Executive.

Please share with the office your thoughts on changing the name of the Board. Which title do you prefer, is there another option you would like the Board to consider, or do you think your title should remain Nursing Home Administrator? Please send all suggestions to Pat Hannigan at pat.hannigan@maryland.gov.

The Board has moved to the clouds!

Effective immediately, the Department of Health and Mental Hygiene has moved to Google for Government, and all employees have new email addresses. Please change your address books to reflect these changes. Although email messages sent to the old address will be forwarded to the new email accounts, this rerouting is for a limited time.

**Pat Hannigan can be reached at: pat.hannigan@maryland.gov.
Ellie Eines can be reached at: ellie.eines@maryland.gov.**

The State's Standards Exam is going on-line

The Maryland State Board of Examiners of Nursing Home Administrators has entered into an agreement with the Professional Examination Services (PES) to take over the administration of the State's Standards exam. The Board and staff will still be responsible for item writing, but this change will allow

candidates in the Administrator-In-Training program, and those seeking licensure via endorsement, to take the exam at a Pro-metric site anywhere in the country instead of traveling to Baltimore.

PES will charge the candidates directly. However, there will be an increase of \$25

each time a candidate sits for the exam. To ease the financial burden on exam candidates, the Board will eliminate the NAB processing fee.

The Board will increase the cost of original licensure from \$100 to \$200 to make up for the loss in exam revenue.

Disciplinary Actions

Richard A. Balogh, R0797—Board found Mr. Balogh violated Health Occupation Article §9-314(b) (1), (9), and (11) and COMAR Title 10, §10.33.01.15A(1), (2) and (13), and 10.33.01.13F(7). Mr. Balogh entered into a Consent Order on November 9, 2011, and was reprimanded and placed on probation for two years, subject to the following conditions:

- A. He shall take and pass, within the first year of Probation, the Maryland State's Standards examination;
- B. Shall take and pass, within the first year of Probation, a Board-pre-approved three (3)-credit college-level classroom ethics course that may not be used as part of his Continuing Educational Units towards his licensure renewal;
- C. May not be a Preceptor during his Probation;
- D. Shall retake and pass the Preceptor certification course prior to the end of his probationary period.



J. Brian Pabst, Chairman Nancy Ferrone David Wagner, Esq.

Changes on the Board

Nancy Ferrone, MS, RD, LDN, owner of Dietary Consulting Inc. and a practicing RD/LDN in Maryland, has finished her term on the Board. Nancy has served as the Chair of the Credentials Committee, and was appointed Vice Chairman of the Board by Governor O'Malley. She completed two full terms on the Board serving in the Related Profession category under Health Occupations Article, §9-202. Nancy also represented the Board during the 2009 annual meeting of the National Association of Long Term Care Administrator Boards in Alexandria, VA. She has also created questions for the Maryland State's Standards question bank for the Food Service section. Nancy has been a pleasure to work with, and has always been a willing participant in Board discussions, and volunteered to monitor many training programs during her tenure. The Board's loss is the Board of Dietetic Practice's gain, as Nancy has already been appointed by the Governor to serve on that Health Occupation Board.

Triceia Nurse has been appointed by the Governor to serve in the geriatric social worker category. Triceia is currently the Director of Social Work at Bethesda Health and Rehabilitation Center. The Governor has also appointed Jennifer Dutrow to fill the vacancy caused by Ms. Ferrone's term completion. Ms. Dutrow is a social worker employed by Edenwald Retirement Community, and will fill the Related Profession category.

Changes to COMAR



Effective March 19, 2012, the newest amendments to the COMAR regulations were promulgated. Some of these changes included adding sanctioning guidelines as mandated by legislature. The regulations concerning the Board's disciplinary process was updated, and although some of the language was modified slightly, no actual changes were made to the Board's procedures with the exception of adding two new grounds for possible sanctioning—10.33.01.15A(16)-Has falsified continuing education records; and 10.33.01.15.A(17)-Has failed to cooperate with investigations, proceedings, and other requirements of the Board.

Section .12 Continuing Education was changed when (F) was added, "The Board shall award 1 hour of continuing education for each month a preceptor serves as an instructor in an AIT program, up to a maximum of 12 credit hours per renewal cycle."

New booklets will not be printed until the latest revisions are submitted and approved. There is a copy of the current regulations available on the Board's website at www.dhmf.maryland.gov/bonha.

Obituary

Earl Thomas Sterling died unexpectedly on July 13, 2011. Tom was originally licensed on June 10, 1988, and worked at several different facilities during his career in Maryland, among them: Northampton, Eastpoint, Manor Care Ruxton, Berlin, Ruxton Health, Anchorage, Bayside, Avalon Manor, and Harrison House.



What is Advancing Excellence in America's Nursing Homes?

Advancing Excellence is the largest, voluntary group of its kind working together in every state to help make nursing homes better places to live, work and visit. Directed by 30 national organizations representing providers, professional groups, consumers (residents, families and friends), advocates, employees, and government agencies, the Campaign has organized a coalition of local stakeholders, called a LANE (Local Area Network of Excellence) to lead activities in each state.

Why join the Advancing Excellence program?

Over half of Maryland's nursing homes have joined the Campaign. There are tangible benefits for homes: improving staff retention and maintaining staff stability saves money, improves efficiency as well as outcomes and contributes to better relationships between residents and their caregivers.

Many participants in Maryland and across the country have chosen to focus on reducing the prevalence of pressure ulcers, increasing the resident/family satisfaction and controlling symptoms of pain.

Another reason to join: CMS is gearing up to implement QAPI – a strengthened Quality Assurance and Performance Improvement Program in nursing homes that is mandated by the Affordable Care Act. New regulations are anticipated in 2012. Nursing homes can get ready for QAPI by working on the Advancing Excellence Goals.

In addition, Advancing Excellence provides excellent educational Fact Sheets for staff and consumers that have been developed and agreed upon by the 30 national organizations who direct the campaign.

All tools and resources provided by the campaign are FREE!

What are the Goals of the Advancing Excellence Campaign?

From the following eight goals, a nursing home must choose at least three goals to work on. Improvements in these areas will go a long way towards improving resident care and

quality of life.

1. Increasing Staff Retention: Nursing homes will take steps necessary to encourage and maintain a stable workforce to care for residents.
2. Increasing Use of Consistent Assignment: Being regularly cared for by the same caregiver lets residents establish strong relationships with their caregivers, who can then see them as individuals. To maximize this important component of quality, nursing homes will employ "consistent assignment" of Certified Nurse Aides.
3. Reducing Restraint Use: Nursing home residents are independent to the best of their ability and will rarely be physically restrained.
4. Decreasing Pressure Ulcers: Nursing home residents will receive appropriate care to prevent and appropriately treat pressure ulcers when they develop.
5. Reducing Pain: Nursing home residents will receive appropriate care to prevent and minimize episodes of moderate or severe pain. Objectives for long stay and short stay are slightly different.
6. Improving Advance Care Planning: Following admission and prior to completing or updating the plan of care, all nursing home residents will have the opportunity to discuss the goals they have for their care or the kind of care they would want if they are no longer able to speak for themselves. This talk would be with an appropriate member of the healthcare team. The information should then be recorded in their medical record and used in the development of their plan of care.
7. Increasing Resident/Family Satisfaction: Nursing homes will ask residents and families about their experience with care and daily life in order to improve the quality of care provided in the future. Helping nursing homes improve the quality of life for residents and staff.
8. Improving Staff Satisfaction: Nursing homes will ask staff about their satisfaction with their work at least once a year and when they stop working at the home. This information will be used to improve working conditions so there is less turnover and better care provided.

What Can You Do?

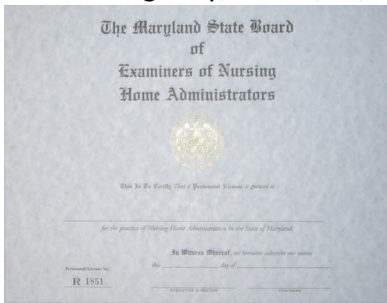
- Join the Campaign! Go to the Campaign website, www.nhqualitycampaign.org, and click on the Nursing Home register link.
- Once you have joined, submit your initial data and utilize the tools for improvement.
- Get in touch with your state LANE and become involved in its statewide activities. Maryland's co-chairs are Janet Robinson, from Maryland's Quality Improvement Organization, Delmarva, and, Alice Hedt, Maryland's State Ombudsman. Janet can be reached at jrobinson@dfmc.org Alice can be reached at ahedt@ooa.state.md.us

Change in Address or Employment

Please remember to notify this office, in writing, of any changes in home address or employment within 30 days of the change. It is your responsibility to notify the office, either by letter or email, and not assume that the notice was sent by staff or your replacement. The Board will assess a \$100 fine for failure to notify the office in a timely manner.

Nursing Home Administrators Licensed in 2012

Sara E. Sears, R1852, 01/03/12
Beth A. Hastings, R1853, 02/09/12
Zoie Barcus Nikov, R1855, 02/16/12
Stacey C. Kraft, R1856, 02/16/12
Kevin D. Goedeke, R1857, 04/05/12
Carol A. Leashefski, R1858, 04/20/12
Thomas G. Osborne, R1859, 04/26/12
Eugene C. Amanahu, R1860, 05/02/12
Lisa Ann Havelow, R 1861, 05/18/12
Alexis A. Brown, R 1862, 06/14/12
Joseph Graham, R 1863, 06/15/13
Elizabeth Carrill, R 1864, 06/15/12
Donald Boger, R 1865, 06/22/12
Ronald L. Cheli, Jr., R 1866, 06/22/12
J. Patrick Ladehoff, R 1867, 06/22/12
Susan O. Chrissley, R1868, 07/17/12
Tammie S. Houck, R1869, 07/26/12
Sharon L. Dougherty, R 1870, 08/02/12



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Nursing Home Administrators
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Board Calendar for Remaining 2012

October 2, 2012—Credentials Committee
October 8, 2012—Holiday*
October 10, 2012—Board Meeting, 9:30 a.m.
October 18, 2012—Examination, Room 105
November 6, 2012—Credentials Committee
November 12, 2012—Holiday*
November 14, 2012—Board Meeting, 9:30 a.m.
November 21, 2012—Service Reduction*
November 22, 2012—Holiday*
November 23, 2012—Holiday*
December 4, 2012—Credentials Committee
December 12, 2012—Board Meeting
December 20, 2012—Examination
December 24, 2012—Service Reduction*
December 25, 2012—Holiday*
December 31, 2012—Service Reduction *
*State Office Buildings Closed

**Attached is the
Board's Annual Report
for Fiscal Year 2012.
Future reports will be
sent via email.**