## Message from the Executive Director

Thank you for your patience and support during the last six months as we navigated the changes that occurred due to the COVID-19 pandemic. While this situation has not been easy, the Board for the Certification of Residential Child Care Program Professionals continued to deliver the services for our certified program professionals and potential new applicants. We are happy to announce that the exam testing for Residential Child and Youth Care Practitioners and Program Administrators will resume at 4201 Patterson Avenue location beginning October 14, 2020. We thank you for your steadfast dedication to continue to serve the youth in Maryland's Residential Child Care Agency. As we move forward to resume testing, our priority is to open safely and responsibly and we will take many steps so that you can be confident while taking your exam at 4201 Patterson Avenue office. Testing dates are posted on the RCCP Board's website at https://health.maryland.gov/crccp/Pages/Index.aspx.

During this challenging time, for the safety and health of all persons at our office location, we are asking you to refrain from bringing any guests into our building. If you require assistance, you will need to contact us in advance to make arrangements for your guest.

For your exam, you will be required to follow safety measures and guidelines. All testing participants will be required to call the office upon your arrival on the parking lot. You must remain in your car or stand outside of the building until Board staff comes to meet you and escort you into the building and to the exam location. You must arrive with valid, government issued identification or you will not be permitted in the building.

All testing participants must wear a mask or face covering and keep at least six feet apart from others at all times while in the building. Upon entry to the building, each person must attest to their health status. Your temperature will be taken and you must follow the State's required Screening Questionnaire to enter. The questions, which are based on CDC guidance, are intended to prevent the spread of COVID-19 by identifying those who pose a risk and should not be in the building on that day. The questions will not be used as a diagnosis or as medical guidance.

Anyone who answers yes to any question on the Screening Questionnaire or refuses to take part in the screening process will be denied access to the building. Refusal by an applicant to answer the screening questions, will result in the applicant being denied access and will not be able to take the exam on that day.

Upon entry into the exam room, you will be required to remain at least six feet apart from others. After the completion of your exam, you will be required to sign out and be escorted out of the building by Board staff.

The office is open for testing participants that are scheduled to take the exam by appointments only. No walk-ins for dropping off documents, checks or any other matters will be allowed to enter the building at this time.

We have included FAQs to answer additional questions regarding safety precautions. We look forward to seeing you and good luck on taking your exam.

Best Wishes, Darlene Ham, Executive Director