**All-Zone Meeting on Data, Evaluation and Reporting (#2)**

**September 11, 2015**

**Meeting Objectives**

* To understand local Zone evaluation plans, which may include evaluation questions, evaluation goals and objectives, sampling plan, metrics, timeline, and data collection and analysis plans;
* To explore the core components of care coordination programs that address barriers, improve outcomes, and reduce costs;
* To identify care coordination program implementation strategies and best practices, including patient engagement strategies and strategies to promote the integration and coordination of health care providers and community resources; and
* To understand care coordination data needs and identify meaningful quality metrics to improve the design and implementation of care coordination programs.
* To identify indicators focused on the outcomes of care coordination.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

9:00 – 10:30 Zone Local Evaluation Plan Presentations – 15 minute presentation per Zone

10:30 – 12:00 Approaches to Care Coordination: An Overview of Two Zone Care Coordination Programs and Data Systems

* W. Baltimore HEZ/The Coordinating Center/Care at Hand
* Caroline-Dorchester HEZ/Choptank Community Health System/Cyfluent

12:00 – 12:30 Lunch Break (lunch will be provided)

12:30 – 12:45 Providing Tax Credit Letters of Support, Presentation and Discussion - Christina Shaklee, MA, DHMH Office of Primary Care Access

12:45 – 1:45 Concurrent Break-Out Sessions/Discussions:

1. Approaches to Measuring Care Coordination, facilitated by Moira Lawson, PhD, with Andres Ostrovsky, M.D., of Care at Hand, and Lawrence Walsh, of Cyfluent
	* Care Coordination data needs: what data to collect and how
	* Determining what metrics are most meaningful for tracking care coordination processes and outcomes
	* Strategies for addressing data collection challenges
2. Addressing HEZ Reporting Challenges, facilitated by Maura Dwyer, DrPH

1:45 – 2:00 Report-Out/Group Discussion