

MDPCP at a Glance

Annual Report Snapshot Year 1- 2019

During its first year, the MDPCP had three objectives:

- Infrastructure development
- Care transformation
- Quality and utilization improvement.

This MDPCP Annual Report Snapshot summarizes the MDPCP program's accomplishments for each objective during its first year.

Infrastructure Development

Building a strong, effective primary care delivery system to identify and respond to medical, behavioral, and social needs while contributing to controlling the growth of Maryland's Medicare part A and B costs.



MDPCP created a robust network of dedicated primary care practices eager to transform care to better serve their patients. 380 practices supported by CTOs, Practice Coaches, and a learning system

MDPCP has developed a broad set of partners including:



CRISP – suite of analytical reports **The Hilltop Institute at UMBC** – model predicting avoidable hospital events **Mosaic Group** – processes to address substance use **Figure 19** – processes to address substance use

Electronic Medical Record optimization vendor – enhancing practices' use of clinical data **Community-based organizations** – linking practices and community partners to address social needs

"We have to go upstream to really identify the root cause of why our clients struggle to stay healthy. MDPCP recognizes the importance of focusing on the holistic patient and the CRISP referral system is very helpful." - Care coordinator at MDPCP practice

Care Transformation

Improving population health through continuous, relationship-based primary care that proactively addresses both medical and behavioral health needs, as well as social determinants of health and provides continuity of care.

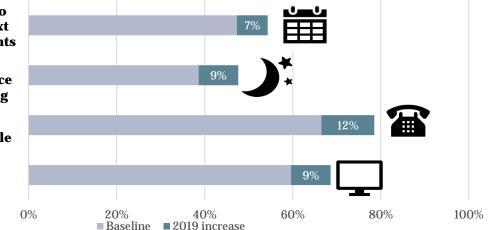
MDPCP practices increased patient access to services during 2019.

Increase in Patient Access to Primary Care Providers during 2019

Patient access to same day or next day appointments

Access to telephone advice outside working hours Telehealth options available

Electronic medical visits available





The percentage of patients in longitudinal care management increased by 39%– *from 7.2% to 10.0%.*



Nearly all practices (95%) integrated behavioral health services by the end of quarter 4.



117 practices have implemented Screening, Brief Intervention, and Referral to Treatment (SBIRT) for opioid use – *the largest roll-out of this program nationally to date*.

"Why did this program not exist much sooner? It gives me peace of mind that someone cares enough to proactively call me to see how I am doing. My care manager is always patient and nice. I really appreciate that. " – Patient at one MDPCP practice

