



# MARYLAND MEDICAID PHARMACY PROGRAM

No. 31  
day, December , 2006

## ADVISORY

*In an effort to give timely notice to the pharmacy community concerning important pharmacy topics, the Department of Health and Mental Hygiene's (DHMH) **Maryland Pharmacy Program (MPP)** has developed the **Maryland Pharmacy Program Advisory**. To expedite information timely to the pharmacy and prescriber communities, an email network has been established which incorporates the email lists of the Maryland Pharmacists Association, EPIC, CARE, Long Term Care Consultants, headquarters of all chain drugstores and prescriber associations and organizations. It is our hope that the information is disseminated to all interested parties. If you have not received this email through any of the previously noted parties or via DHMH. please contact the MPP representative at 410-767-1455.*

- **New Medicaid POS Claims Processor**
- **PDL Change for Zocor®**
- **Transferring Medicaid Prescription between Pharmacies**
- **Help for Medicare Beneficiaries with Questions about Part D Plans**

### **New Medicaid POS Claims Processor**

**Claims Processing System to Be Temporarily Out-of-Service** – Effective February 4, 2007, ACS State Healthcare Solutions will assume pharmacy claims processing for MA, KDP, BCCDT and MADAP. First Health Services will cease processing claims at 11:00 pm (EST) on February 3, 2007. ACS will resume processing for these programs no later than 12:00 noon (EST) on February 4, 2007. During this outage please follow any internal policies you may have in place for the dispensing of medications during downtime situations.

**New Claims Processing Information** – When ACS begins claims processing, providers must use the following BIN and Processor Control Number (PCN)\*:

- **Processor Control Numbers (PCN)\***
  - DRMDPROD** – Medicaid
  - DRAPPROD** – AIDS Administration (MADAP)
  - DRKDPROD** – Kidney Disease Program (KDP)
  - DRDTPROD** – Breast and Cervical Cancer Diagnosis and Treatment (BCCDT)

**\*Claims submitted without this PCN will deny with a reject code of 04 – Missing/Invalid Processor Control Number.**

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- **Group Numbers**
    - MDMEDICAID** – Medicaid
    - MADAP** – AIDS Administration (MADAP)
    - MDKDP** – Kidney Disease Program (KDP)
    - MDBCCDT** – Breast and Cervical Cancer Diagnosis and Treatment (BCCDT)
  
  - **BIN Number – 610084**
    1. You must use BIN number **610084** for all the above programs including Medicaid HealthChoice MCOs.
    2. All new claims and reversals will go through this BIN number, including reversals of claims previously submitted to FirstHealth Services Corporation.
    3. If appropriate, ACS will route claims to the MCO pharmacy benefit manager (PBM) for adjudication, based upon the recipient's ID and plan number.

### **ACS Technical Assistance and Preauthorizations – 1-800-932-3918 (Effective 2/04/07)**

#### **For Preauthorizations Directed to the State Call:**

**Medicaid – 1-800-492-5231 (Option three)**

**Kidney Disease Program – 1-410-767-5000 or 5002**

**Breast & Cervical Cancer Diagnosis and Treatment – 1-410-767-6787**

**Maryland AIDS Drug Assistance Program – 1-410-767-6535**

## **Medicaid Topics**

**MCO Mental Health Formulary & Antiretroviral Drugs** – ACS will process claims fee-for-service or route them to the appropriate MCOs' PBM. Carve-out mental health drugs for the MCOs will continue as they have in the past. Carve-out mental health drugs and Fuzeon will be covered fee-for-service for MCO recipients. In addition, carve-out mental health and antiretroviral drugs will continue fee-for-service for Medicaid/Primary Adult Care recipients.

**Multi-ingredient Compounds** – ACS will be able to process multi-ingredient compounds online. Submit the claim with each ingredient's NDC number and quantity in the standard format, and it will adjudicate properly. **These claims will no longer have to be submitted via hard copy.**

**Batching Claims** – Be careful when batching claims for MCO recipients. Avoid grouping carve-out mental health drugs and Fuzeon or antiretrovirals (for PAC recipients) with other claims that are intended to go to MCO PBMs. **Whether ACS will route the claims to an MCO PBM or attempt to process them as fee-for-service claims will depend upon the first drug in the batch.** If the first drug

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in the batch is a MCO-covered drug, but the next one is a carve-out mental health drug, the whole batch will go to the MCO's PBM for processing, and the carve-out mental health drug will be denied by the MCO with a message to resubmit the claim. Similarly, if the first drug is a mental health carve-out drug ACS will process it, and the rest of the claims in that batch, which are intended for an MCO, will be denied with a message to resubmit. In order to reduce the number of denied claims, if you are not sure of the status of all drugs in the batch, it is advisable to either check the Mental Health Formulary first, or submit mental health and antiretrovirals for MCO and PAC recipients individually. The MCO formulary is posted on the Maryland Medicaid Pharmacy Program website: <http://www.dhmh.state.md.us/mma/mpap/>.

**Prior Authorizations via SmartPA** – ACS offers prior authorization system called SmartPA, which either approves or denies claims based on a review of medical claims. SmartPA will evaluate the recipient's medical history to determine whether to issue a prior authorization with no pharmacy or physician intervention or deny the claim. If the system determines that a Prior Authorization is required, the pharmacy will receive a message stating why a Prior Authorization is required.

### **PROVIDER TRAINING SESSIONS**

Five provider training sessions will be held during the last two weeks of January 2007. These training sessions will cover detailed information regarding point-of-service processing. All community pharmacists, regional and district managers, pharmacy managers, staff pharmacists and technicians are invited. Individuals attending live presentations may be eligible for up to two Maryland Board of Pharmacy continuing education credits.

For pharmacy providers who are unable to attend the live training sessions, a summary sheet and provider manual will be available online for anyone to access. This information will be available following the conclusion of the live presentations and prior to the launch of the new point-of-service system. The Maryland Medicaid Pharmacy Program website will have a link for the training information at: <http://www.dhmh.state.md.us/mma/mpap/>. For more information or to R.S.V.P. for any of the training sessions please contact either Iris Ivey at 410-230-5451 or Wallene Bullard at 410-230-5453. All programs will be held in the evening between 6:30 p.m. – 9:30 p.m.

#### **Eastern Shore**

Friday, January 19, 2007  
Hyatt Regency Chesapeake Bay  
100 Heron Blvd.  
Cambridge, MD 21613  
410-901-1234

#### **Central Maryland**

Monday, January 22, 2007  
UMBC Tech Center  
1450 S. Rolling Rd.  
Baltimore, MD 21227  
410-455-6738

#### **Southern Maryland**

Tuesday, January 23, 2007  
Comfort Suites Waldorf  
11765 Business Park Dr.  
Waldorf, MD 20601  
301-932-4400  
301-932-7566 (fax)

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**Western Maryland**

Wednesday, January 24, 2007  
Four Point Inn Sheraton  
1910 Dual Hwy.  
Hagerstown, MD 21740  
301-790-3010

**Northern Maryland**

Thursday, January 25, 2007  
Towson Sheraton  
903 Dulaney Valley Rd.  
Baltimore, MD 21204  
443-921-2305

**PDL Change for Zocor<sup>®</sup>**

The Maryland Medicaid Pharmacy Program is providing advance notice to pharmacy providers on the Preferred Drug List (PDL) status change of Zocor<sup>®</sup>. The brand "Zocor<sup>®</sup>" is presently a preferred drug. As of January 1, 2007 it will no longer be preferred. Our PDL will require the use of simvastatin (generic Zocor<sup>®</sup>). NDCs for the branded product will deny at point-of-service unless there is a Maryland Medicaid Medwatch form on file.

**Transferring Medicaid Prescriptions between Pharmacies**

A final regulation that allows phone-in Medicaid prescriptions has been published and is currently in effect. The regulation does not provide for transfers of prescriptions from one pharmacy to another. The Department is revisiting the issue at this time, but for now, any prescription not coming directly from a prescriber will not be payable under the Medicaid program.

**Answers to Medicare Beneficiaries Questions on Part D Drug Plans**

The Senior Health Insurance Assistance Program (Maryland SHIP) can help Medicare beneficiaries with their Medicare Part D questions and problems as well as other health insurance needs. Beneficiaries may contact Michelle Holzer, Maryland Department of Aging, 410-767-1109, [mph@oaa.state.md.us](mailto:mph@oaa.state.md.us), for copies of a helpful bookmark (see attached).



**Did You Hear?**


**Did You Hear?**

**Did You Hear?**

**Did You Hear?**

**Medicare Part D  
Prescription  
Drug Program  
Help Is  
Here!**

**1-800-243-3425**

  
**MARYLAND**  
 Department of Aging

For information about the Medicare Prescription Drug Program or other health insurance issues, call your local Senior Health Insurance Assistance Program (SHIP) coordinator:

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| <b>Allegany County</b><br>Amanda Paul<br>(301) 777-5970, ext 110                      | <b>Harford County</b><br>Janet Wright<br>(410) 638-3025                 |
| <b>Anne Arundel County</b><br>Susan Knight<br>(410) 222-4464                          | <b>Howard County</b><br>Jeanette Krapcho<br>(410) 313-7392              |
| <b>Baltimore City</b><br>Thelma Winn<br>(410) 396-2273                                | <b>Kent County</b><br>Kim Porter<br>(410) 778-2564                      |
| <b>Baltimore County</b><br>Pat Venable<br>(410) 887-2059                              | <b>Montgomery County</b><br>Leta Blank,<br>(301) 590-2819               |
| <b>Calvert County</b><br>Tunya M. Taylor<br>(301) 855-1170<br>(410) 535-4606, ext 131 | <b>Prince George's County</b><br>Julie Neal<br>(301) 265-8471           |
| <b>Caroline County</b><br>Irene Garrettson<br>(410) 479-2535                          | <b>Queen Anne's County</b><br>Bonnie English<br>(410) 758-0848          |
| <b>Charles County</b><br>Theresa Mason<br>(301) 934-0118<br>(301) 870-3388, ext 5118  | <b>Somerset County</b><br>Carol Humphrey<br>(410) 742-0505              |
| <b>Carroll County</b><br>Susan Cronin<br>(410) 386-3806<br>1-888-302-8978, ext 3806   | <b>St. Mary's County</b><br>Debbie Barker<br>(301) 475-4200, ext 1064   |
| <b>Cecil County</b><br>Mary Kahoe<br>(410) 996-5295                                   | <b>Talbot County</b><br>Peggy Vance<br>(410) 822-2869                   |
| <b>Dorchester County</b><br>Carol Humphrey<br>(410) 376-3662, ext 106                 | <b>Washington County</b><br>Katrina Eversole<br>(301) 790-0275, ext 208 |
| <b>Frederick County</b><br>Sharon Lynn<br>(301) 631-3522                              | <b>Wicomico County</b><br>Carol Humphrey<br>(410) 742-0505, ext 106     |
| <b>Garrett County</b><br>Lynda Weeks<br>(301) 334-9431<br>1-888-877-8403              | <b>Worcester County</b><br>Carol Humphrey<br>(410) 742-0505, ext 106    |



LOCAL HELP FOR PEOPLE WITH MEDICARE

[www.mdoa.state.md.us](http://www.mdoa.state.md.us)

Side 1

Side 2