



# DHMH

Maryland Department of Health and Mental Hygiene  
Office of Health Care Quality  
Spring Grove Center • Bland Bryant Building  
55 Wade Avenue • Baltimore, Maryland 21228-4663

Martin O'Malley, Governor – Anthony G. Brown, Lt. Governor – Joshua M. Sharfstein, M.D., Secretary

## MEMORANDUM

**To:** Residential Service Agency providers

**From:** Nancy Grimm, RN, JD *NBG*  
Director, Office of Health Care Quality

**Date:** November 9, 2011

**Re:** Residential Service Agency Regulations Training

The Office of Health Care Quality is happy to announce that the new Residential Service Agency regulations were published in the Maryland Registry on October 7, 2011, and they will be effective on May 1, 2012. Trainings will focus on what is new and different in the Residential Service Agency regulations. We will also allow time for questions and answers related to the new regulations.

The initial training will be held at Spring Grove Hospital Center, Rice Auditorium, located at 55 Wade Avenue, Baltimore, Maryland 21228 on Wednesday, November 16, 2011 from 2:00 p.m. to 4:00 p.m.

Additional trainings will be offered at various locations around the State and are currently being finalized. All trainings will be held from 2:00 p.m. to 4:00 p.m. on the following dates with locations to be determined. A notice will be sent out in the near future to announce the locations.

**December 14, 2011**  
**January 11, 2012**  
**February 8, 2012**  
**March 14, 2012**

Attendance is not mandatory but is strongly encouraged.

### **INCLEMENT WEATHER POLICY:**

If the local jurisdiction School system opens two (2) hours late or if the system is closed-the meeting is canceled.

If you have any questions, please contact Elaine Horsey at 410 402 8267.