



**Maryland Department of Health
Office of Health Care Quality
Fact Sheet, June 2019**

The Office of Health Care Quality (OHCQ) is the agency within the Maryland Department of Health that monitors the quality of care in Maryland's 18,032 health care facilities and community-based programs in 44 industries, including:

- Adult Medical Day Care Centers
- Ambulatory Surgical Centers
- Assisted Living Programs
- Clinical Laboratories
- Forensic Laboratories
- Developmental Disabilities Programs
- Dialysis Centers
- Home Health Agencies
- Hospice Programs
- Hospitals
- Nursing Homes
- Residential Service Agencies

OHCQ's vision is that all those receiving care in Maryland can trust that their health care facility or program is licensed and has met the regulatory standards for the services that they offer. We achieve our mission of protecting the health and safety of Marylanders by:

- Issue licenses, authorizing the operation of a business in Maryland;
- Recommend certifications to Center for Medicaid Services, authorizing participation in the Medicare and Medicaid programs;
- Conduct surveys to determine compliance with State and federal regulations, which set minimum standards for the delivery of care;
- Educate providers, consumers, and other stakeholders through written materials, websites, and presentations.

FY 17 Budget: \$20.6 million

Total Positions: 201.7 employees

Location: 7120 Samuel Morse Drive - Second Floor - Columbia MD 21046

Parking: Free

Website: <http://health.maryland.gov/ohcq>

To file a complaint: <https://health.maryland.gov/ohcq/Pages/Complaints.aspx>

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