



Community Listening Session: End of State of Emergency – MADAP Client Impact

Misty Carney, B.S., PharmD, AAHIVP

Prevention and Health Promotion Administration

Infectious Disease Prevention and Health Services Bureau

July 21, 2021

MISSION AND VISION

MISSION

The mission of the Prevention and Health Promotion Administration is to protect, promote and improve the health and well-being of all Marylanders and their families through provision of public health leadership and through community-based public health efforts in partnership with local health departments, providers, community-based organizations, and public and private sector agencies, giving special attention to at-risk and vulnerable populations.

VISION

The Prevention and Health Promotion Administration envisions a future in which all Marylanders and their families enjoy optimal health and well-being.

Agenda

- Review End of State of Emergency Update
- Open discussion

MADAP's Goal

To improve client access to HIV medications, increase viral suppression by increasing client adherence to medication regimens, help clients monitor their progress in taking their medications, and educate clients and other key stakeholders with respect to the dynamic health insurance environment that we now live in to support The Ending the HIV Epidemic: A Plan for America in securing at least 90% reduction of new HIV infections by 2030.

End of State of Emergency Update

- **Effective August 15th**, the MADAP program extensions granted by Secretary's Order 2021-05-12-01 and Executive Order No. 2021-06-15-01 will no longer be available.
- All MADAP clients must have an eligibility determination on file by August 15th.
- All MADAP clients receiving letters to notify them.
- MADAP clients who have not returned their recertification documents will receive new recertification documents.

End of State of Emergency Update

- Required documentation is being requested by July 31st.
- If required documentation is not received and we are unable to make a determination by August 15th, **clients will be disenrolled on September 30th pursuant to COMAR 10.18.05.04.**
- Documents can be submitted via mail, email, fax or in person at MADAP office.
- A copy of this letter will be posted on the MADAP website.

End of State of Emergency Update

- **New MADAP website**
 - <https://health.maryland.gov/phpa/OIDPCS/Pages/MADAP.aspx>
- **Clients disenrolled with effective date June 30th are being reviewed on case-by-case basis. Please call MADAP for assistance.**
- **Signature options for digital documents:**
 - <https://vm.tiktok.com/ZMd2efsLu/>

MADAP List Serve

- If you know someone needs to be removed or you want to add or edit your email address:
 - Send an email to lauren.collins@maryland.gov

Case manager client list

- The list will be distributed August 1st. At this time, we do not have the resources to comb through the lists for each agency to give the most accurate information regarding end dates as we are still processing that information internally every day. By that I mean the end dates may still say Oct 2021 for example for someone who we have received documents for but have not processed them which would put them good through 2022. If you know that there are clients on your list that you have sent documentation in for within the last 12 months, please call or email us (preferred) so that we can take a look at their file to confirm receipt and official end date.
- We are shooting for Sept 1st to have this information readily available more accurately (possibly before) as we will have more resources to support this entire effort next week.

Can the recert just reset the annual renewal date for next year?

- Unfortunately, it cannot. There are 2 issues with this:
 1. The recertification dates cannot overlap by more than 30 days therefore documents received “too early” must be held in order to log them into our client database in the correct amount of time.
 2. If we “reset” everyone now, they would all have the same recert anniversary which would be quite overwhelming to handle all at once.

MADAP Contact List

- Attached to this eblast is the current contact list for MADAP staff.
- Send client status inquiries to MADAP via email at client.services@maryland.gov
- Use of a list format will be best when inquiring about more than one client at a time.



Maryland

DEPARTMENT OF HEALTH

Prevention and Health Promotion Administration

<https://phpa.health.Maryland.gov>

