| Chart 3 - Annual Performance Measure Reviews FY 21 Projected Sample Universe | | | | | |
|--|-----------------|--------------------|--------------------|--|--|
| Level of Care | Family Supports | Community Supports | Community Pathways | | |
| 1- Number and percent of new waiver enrollees who have an initial LOC determination prior to receipt of waiver services. | 21 | 76 | 700 | | |
| 2 - Number and percent of LOC initial determinations completed according to State policies and procedures. | 21 | 76 | 700 | | |
| 3 - Number and percent of participants' enrollees who have an annual level of care recertification. | 326 | 1017 | 15055 | | |
| Qualified Providers | Family Supports | Community Supports | Community Pathways | | |
| 1 - Number and percent of newly enrolled waiver providers who met required licensure, regulatory and applicable waiver standards prior to service provisions. | 2 | 20 | 27 | | |
| 2 - Number and percent of providers who continue to meet required licensure and initial qualified provider (QP) standards | N/A | N/A | N/A | | |
| 3 - Number and percent of newly enrolled non- licensed or non-certified waiver providers who meet regulatory and applicable waiver standards prior to service provision | 5 | 8 | 6 | | |
| 4 - Number and percent of non-licensed or non- certified waiver providers that continue to meet regulatory and applicable waiver standards | N/A | N/A | N/A | | |
| 5 - Number and percent of enrolled licensed providers who meet training requirements in accordance with the approved waiver. | 50 | 173 | 206 | | |
| 6 - Number and percent of enrolled non-licensed or non-certified waiver providers who meet training requirements in accordance with the approved waiver. | 13 | 32 | 33 | | |

| 8 - Number and percent of Organized Health Care | 151 | 151 | 151 |
|---|-----------------|---------------------------|--------------------|
| Delivery Systems (OHCDS) who meet requirements as | | | |
| outlined in DDA regulations and policies | | | |
| Service Plan | Family Supports | Community Supports | Community Pathways |
| 1 - Number and percent of waiver participants who | 326 | 1017 | 15055 |
| have their individually chosen assessed needs | | | |
| addressed in the service plan through waiver funded | | | |
| services, or other funding sources or natural supports | | | |
| 2 - Number and percent of waiver participants who | 326 | 1017 | 15055 |
| have their personal goals addressed in the service plan | | | |
| through waiver funded services or other funding | | | |
| sources or natural supports | | | |
| 3 - Number and percent of service plans reviewed and | 326 | 1017 | 15055 |
| updated before the waiver participant's annual review | | | |
| date | | | |
| 4 - Number and percent of service plans in which | 326 | 1017 | 15055 |
| services and supports were delivered in the type, | | | |
| scope, amount, duration and frequency specified in | | | |
| the Person Centered Plan (PCP) | | | |
| 5 - Number and percent of waiver participants whose | 326 | 1017 | 15055 |
| records documented an opportunity was provided for | | | |
| choice of waiver services and providers | | | |
| Health and Welfare | Family Supports | Community Supports | Community Pathways |
| 1 - Number and percent of confirmed critical incidents | | | |
| of abuse, neglect, exploitation, and unexplained death | | | |
| for which corrective actions executed or planned by | | | |
| appropriate entity in required time frame | | | |
| 2 - Number and percent of participants who received | | | |
| information about how to identify and report abuse, | | | |
| neglect, and exploitation | | | |
| 3 - Number and percent of incidents with investigation | | | |
| initiated within the required timeframe | | | |
| 4 - Number and percent of incidents with investigation | | | |
| completed within the required timeframe | | | |

| 5 Number of critical incidents systematic | N/A | N/A | N/A |
|---|-----------------|--------------------|--------------------|
| interventions implemented | , | , | , |
| 6 - Number and percent of incidents of restraint | | | |
| where proper procedures were followed | | | |
| 7 - Number and percent of participants receiving | | | |
| Community Living—Group Home or Enhanced | | | |
| Supports whose identified health care needs are being | | | |
| addressed | | | |
| Financial Accountability | Family Supports | Community Supports | Community Pathways |
| 1 - Number and percent of claims that are supported | 8,205 | 137,345 | 6,414,167 |
| by documentation that services were delivered | | | |
| 2 - Number and percent of claims aid for participants | 8,205 | 137,345 | 6,414,167 |
| who are eligible on the date the service was provided | | | |
| and where services were consistent with those in the | | | |
| service plan | | | |
| 3 - Number and percent of claims coded and paid for | 8,205 | 137,345 | 6,414,167 |
| in accordance with the reimbursement methodology | | | |
| specified in the approved waiver | | | |
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