ONLINE RENEWAL INSTRUCTIONS

To renew online, follow the steps below.

- 1. Go to https://mdbnc.health.maryland.gov/psych/logon.aspx
- 2. Enter your 5-digit license number
- 3. Enter your password (last 4 digits of your social security number)
- 4. Complete the following 5 menu items
 - General Application Information
 - > Character and Fitness questions (explanations and documentation maybe required)
 - Psychology Associate Update
 - Unlicensed Workers Exempt from Licensure
 - Continuing Education (If flagged for an audit you must **MAIL** your CE documentation to the Board within two days)

The RED arrow for each menu item will TURN GREEN once the section is completed. **ALL ARROWS MUST BE GREEN TO PROCESS YOUR APPLICATION.**

- 5. Renewal fee \$426.00 (\$400.00 renewal fee and \$26.00 MHCC fee. **PAYMENT MUST BE BY CREDIT CARD OR DEBIT CARD ONLY. Visa or MasterCard Only**
- 6. Technical Tips:
 - Complete the application using a desktop or laptop computer. Tablets and other mobile devices may have feature limitations.
 - Using the most recent version of browser (not IE).
 - > Temporary turn off popup blocker to allow incomplete fields message(s) to be displayed
 - ➤ Temporary turn off anti-virus or add the application website, https://mdbnc.health.maryland.gov/psych/logon.aspx, as a safe website to your browser setting.

For technical assistance contact <u>lee.nguyen@maryland.gov</u> at 410-764-4698 for other questions <u>mdh.psychologyboard@maryland.gov</u> or 410-764-4703.